



**Academic Affairs**  
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June 25, 2018

To: UAA Community  
Fr: Samuel Gingerich, ~~Interim~~ Chancellor  
Cc: Chancellor's Cabinet  
Deans and Community Campus Directors  
Subject: UAA Policy - Record of Student Complaints

NWCCU policy requires that UAA “make available an account of the student complaints it has received, its processing of those complaints, and how that processing comports with the institution’s policies and procedures on the handling of grievances or complaints.”

UAA student dispute resolution procedures are published in the [Student Handbook](#) and the [UAA Catalog](#). They are also available to students on the [Dean of Students](#) website, which provides links to the UAA policies and procedures, as well as to the responsible offices and resources for student support.

UAA student dispute resolution procedures comply with [Regents’ Policy and Regulation](#) found in Part IX – STUDENT AFFAIRS.

The Office of Academic Affairs annually will compile UAA’s record of formal student complaints using the attached spreadsheet and response key.

This policy will be reviewed in five years from the date of this memo.

Attached: Record of Student Complaints Spreadsheet