



eLive Version 7 Abridged Configuration Guide  
 compiled from Elluminate, UAF's CDE and UAA's eMedia

This guide will assist you in configuring your computer for Elluminate *Live!* sessions. Completing this configuration may take from 4 to 40 minutes, depending on your Internet connection. For best results, scheduled this time at least three days prior to your scheduled class meeting time in case additional troubleshooting is needed with your university's IT support team.

**NOTE** You may not be able to join an Elluminate *Live!* session if you do not go through this guide.

If more help is needed, try <http://www.illuminate.com/support/>, Elluminate *Live!*'s support site. For further assistance, UAA's Call Center is available at 786.4646, option 1, option 1 in Anchorage and (877) 633-3888, option 1, option 1 outside Anchorage.

### Part 1: Computer Requirements

Your computer must meet the following guidelines to successfully participate in an eLive session.

<i>Windows</i>	<i>Mac</i>
Windows 2000/XP/Vista	Mac OS 10.2.8, 10.3.9 and 10.4
Pentium III 500 MHz processor	G3 500 MHz or faster
Java	Java built-in on supported Mac OS
<b><i>ALL Computers</i></b>	
512 MB RAM	
20 MB free disk space	
Soundcard and a headset (discussed later)	
28.8 Kbps Internet connection (minimum)	

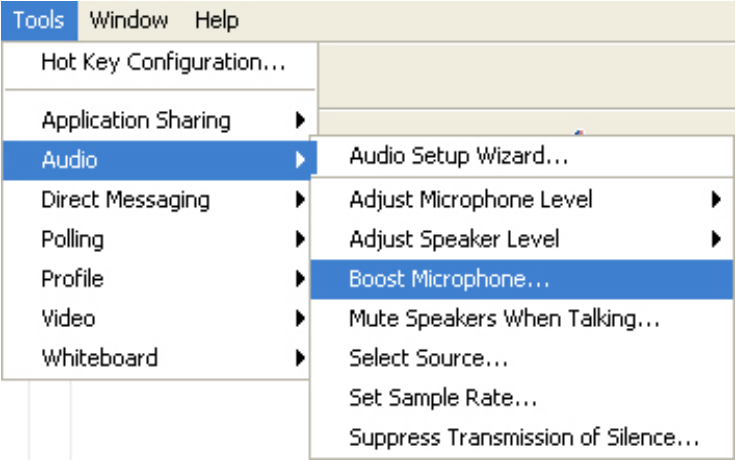
### Part 2: Connection Speed

To use Elluminate Live!, a 28.8 kbs connection speed is a minimum. To check your connection speed, use the following bandwidth meter ([http://reviews.cnet.com/7004-7254\\_7-0.html](http://reviews.cnet.com/7004-7254_7-0.html)).

### Part 3: Headsets

Elluminate *Live!* transmits voice over the Internet. This means you must be able to listen with and speak into your computer. Making sure your headset is setup correctly is the first step in having a successful eLive session.

<i>Windows</i>	<i>Mac</i>
<b>Logitech and Altec Lansing</b> are reliable brands	<b>Logitech and Altec Lansing</b> are reliable brands

<i>Windows</i>	<i>Mac</i>
<p align="center"><b>Analog headset (recommended)</b> Has 2 jacks, similar to walkman headphones and earbuds OR <b>USB headset</b> Plug in <i>before</i> starting eLive session</p>	<p align="center"><b>USB headset</b> Plug in <i>before</i> starting eLive session</p>
<p align="center"><b>Microphone boost must be disabled</b> Go to TOOLS, then AUDIO, then BOOST MICROPHONE... and uncheck the box,</p> 	<p align="center"><b>No Microphone boost on Macs</b></p>



eLive controls volume and microphone, but be aware that some headsets have additional controllers like the one below:



#### *Part 4: Java Web Start*

eLive uses Java to run, not your browser although it may appear to be the browser doing the work.

<i>Windows</i>	<i>Mac</i>
Visit <a href="http://www.elluminate.com">http://www.elluminate.com</a> to see if Java is installed. If so, go to <b>Part 5</b> . If not, continue to follow these instructions.	Mac OS 10.2.8 and up has Java pre-installed. Go to <b>Part 5</b>
The following message means you will need to install Java, which is free.	

<i>Windows</i>	<i>Mac</i>
 <p data-bbox="354 201 935 327">Sorry, you don't appear to have the required software to launch <i>Elluminate Live!</i></p>	
<p data-bbox="142 394 876 462">Click on the <b>Download and install the required software</b> button and choose your operating system.</p> <p data-bbox="337 478 773 512"><b>Select your operating system:</b></p> <ul style="list-style-type: none"> <li data-bbox="373 520 516 554"><input checked="" type="radio"/> Windows</li> <li data-bbox="373 562 535 596"><input type="radio"/> Mac OS X</li> <li data-bbox="373 604 493 638"><input type="radio"/> Solaris</li> <li data-bbox="373 646 477 680"><input type="radio"/> Linux</li> </ul>	
<p data-bbox="142 751 662 785">Click the <b>Get Required Software</b> button.</p> 	Nothing necessary for Mac users
<p data-bbox="142 928 863 995">For <b>Internet Explorer</b> users, click the <b>RUN</b> button. This window will disappear when the installation is complete</p> <p data-bbox="142 1037 948 1138">For <b>Firefox</b> users, click the <b>SAVE FILE</b> button even though it doesn't appear as though it will work. When the download is complete, you will have to locate the file and install it.</p>	

### Part 5: UAA Configuration Room

With Java Web Start installed, you are ready to enter an eLive session. However, to be sure the software is installed properly and to configure your audio, visit the [UAA Configuration Room](#).

- 1) Click on the link below to go to the [UAA Configuration Room](http://technology.uaa.alaska.edu/eliveconfigform.cfm).
- 2) Enter your name into the field and click the **Configure** button.
- 3) The eLive session may begin automatically.
  - a. If asked, choose the **Open with** option and the default application. This will start Java and your eLive session.
  - b. If you are **not** asked, then you will need to find a file called “meeting.jnlp” and open it. To change this setting you can call your local support listed on page 1.
- 4) Once started, you may receive a security dialogue box. Click “Always trust” and then click **Run**.
- 5) Before you enter the session, you must tell Elluminate Live your connection speed. If you are not sure, use your connection speed test from **Part 2**.
- 6) The eLive interface will appear along with a whiteboard. Follow the instructions on the whiteboard to configure your audio/headsets.

For more information, visit <http://www.elluminate.com/support/docs/>. For local assistance, call the Call Center at 786.4646, option 1, option 1 (Anchorage) or (877) 633-3888, option 1, option 1 (outside Anchorage). Hours of operation are 6 AM to midnight M – F and 8 AM to 5 PM Sat & Sun.