

Leadership Doesn't Have to Be Lonely



SOLUTIONS



It used to be lonely at the top. But today's complicated world demands a new class of leaders—people who can form collaborative teams and work effectively with government agencies, private enterprises, special interest groups, and others to balance increasingly complex economic, social, and environmental issues.

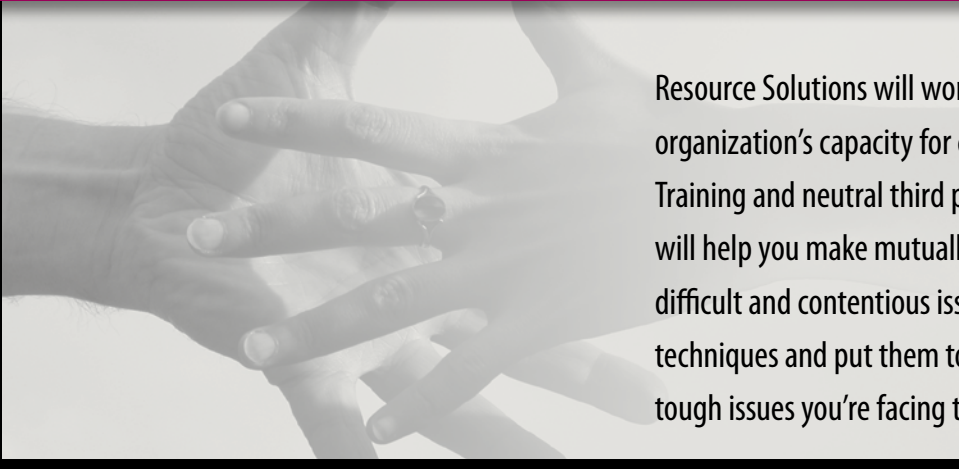
Conflict Management

Capacity Building

Problem Solving



You Are Not Alone



Resource Solutions will work with you to build your organization's capacity for collaborative leadership. Training and neutral third party facilitation services will help you make mutually beneficial decisions on difficult and contentious issues. You will learn new techniques and put them to work immediately on the tough issues you're facing today.

▼ Services

Consultations

- ▼ Situation assessment to determine the process that best fits a public, organizational, or community issue
- ▼ Expert advice to address a particular issue or decision-making process

Process Design

- ▼ Customized decision-making and conflict resolution processes using public involvement, collaboration, or consensus-building models

Convening

- ▼ Initiation of discussion and dialogue to address complex public issues

Facilitation of Public Meetings or Work Groups

- ▼ Strategic and program planning
- ▼ Visioning
- ▼ Community dialogue
- ▼ Consensus building
- ▼ Decision making

Customized Training & Skill Building

- ▼ Team building
- ▼ Managing conflict
- ▼ Project and program management
- ▼ Collaborative planning and problem-solving
- ▼ Public involvement planning
- ▼ Mediation



Our experienced staff provides a variety of consultation, process design, and facilitation services uniquely tailored to the needs of your organization or issue.

Workshops

Collaborative Leadership Series

Facilitating Workgroups and Public Meetings

- ▼ Identify outcomes
- ▼ Plan and lead meetings
- ▼ Roles of meeting facilitators
- ▼ Group process skills
- ▼ Intervention guidelines
- ▼ Manage conflict

Native/Western Perspectives

- ▼ How stereotypes, attitudes, values and worldviews affect communication
- ▼ Differences between Native and Western political influences and government structures
- ▼ Navigating cross-cultural viewpoints to make decisions that balance economic development with quality of life issues

Building Relationships and Communicating for Agreement

- ▼ Roles of facilitative leaders
- ▼ Behavioral styles
- ▼ Communication skills
- ▼ Cultural awareness and protocols
- ▼ Strategies for dealing with conflict

Collaborative Project Planning

- ▼ When and where collaboration is effective
- ▼ Steps in the collaborative process
- ▼ Alternative dispute resolution techniques
- ▼ Keys for success
- ▼ Participants design a collaborative process for a project they are currently working

Building Sustainable Partnerships

- ▼ Process for designing, implementing, and managing work-related partnership projects
- ▼ Obstacles and overcoming them
- ▼ Practices of successful Alaskan partnerships
- ▼ Identify opportunities within your own organization or sphere
- ▼ Roles of facilitative leaders

Public Involvement in Community Decision Making

- ▼ Levels of public involvement
- ▼ Laws, regulations, and policies related to public involvement
- ▼ Integration of collaborative processes into formal decision making
- ▼ Public involvement techniques
- ▼ Developing a public involvement plan



Each course in the Collaborative Leadership series includes 16 hours of focused skill building, with examples and practice drawn from the situations and issues your organization is facing. You'll learn valuable strategies and techniques that you can apply right away to the projects on your current agenda.

Contact Us

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Resource Solutions

907.786.6372

Resource Solutions is a team of dedicated staff within UAA's Office of Community Partnerships who offer consensus-building services and skill-building training for collaborative leadership development in Alaska. The program has been part of UAA since 1997.

Margaret J. King, Program Manager, has over 15 years of experience on national and Alaskan policy issues in government, business, and non-profit management. Her specialties include public participation, conflict resolution, process design, stakeholder research, meeting management, facilitation, and consensus building.

Jane Oakley, Training Coordinator, has over 25 years experience as a curriculum design specialist, trainer, and consultant with agencies and organizations in the public, private, and non-profit sectors. She conducts workshops on facilitation, strategic planning, teambuilding, interpersonal communication, conflict management, successful meetings, and collaborative problem solving.

John Dede, Program Development and Support, has over 20 years experience in public administration in the nonprofit, government, and education sectors. His areas of expertise include public communication, issue analysis, strategic planning, coalition building, resource allocation and development, and meeting facilitation.

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UAA is an EEO/AA employer and educational institution