

University Police Department UAA Administrative Review Questionnaire – Spring 2020

1) What are the core functions of your unit that are funded in Fund 1 (i.e. Fund 104110)?

The University Police Department's primary mission is to provide a safe and secure campus environment for all academic endeavors with regard to personal safety and physical property. UPD accomplishes this mission through these core functions:

- **Patrol Functions**
 - 24 hr. Uniformed Proactive Patrol & Response
 - 9-1-1 calls
 - Crime response
 - Motor Vehicle Accident Investigations
 - Fire / Medical Emergency Response
 - Mental Health / Crisis Intervention Response
 - UAA Community members
 - Non-UAA Community members
 - After-hours and secondary Parking Services functions
 - Locking and unlocking buildings, offices, vehicles, etc.
 - Safety Escorts
- **24 hr. Emergency Communications**
 - Secondary FCC Public Safety Answering Point (PSAP) for Transferred 911 Calls
 - Monitoring & notification (AFD / Facilities) - Fire / Smoke / Waterflow Alarms
 - After Hours Point of Contact for Facilities Maintenance
 - Security Camera Monitoring
- **Criminal Investigations**
 - Crimes against persons
 - Crimes against property
- **Crime Prevention**
 - Physical Presence as a deterrent
 - Educational Programs for Campus & Community Members
 - Active Shooter Prevention & Response Programs
 - Theft Prevention
 - Alcohol & Drug Use Programs
 - Personal Safety Programs
 - Sexual Assault Prevention Programs
 - Violence Prevention
- **Community partnership**
 - UPD, as an internal stakeholder, works with all university entities to address both straightforward and complex issues and concerns.
 - Residence Life, Student Affairs, Title IX Investigators, Human Resources, Facilities, Parking Services, Academic Programs, etc.
 - U-MED & Anchorage region
 - Providence Hospital
 - Alaska Pacific University
 - Alaska Native Medical Center

- Municipality of Anchorage Police, Fire, Utilities, etc.
- State of Alaska - Department of Public Safety, Emergency Management, Office of Child Services, etc.
- Federal partnerships with law enforcement and criminal justice agencies

2) If one or more of these functions was reduced or discontinued, what would be the impact on: (Not all elements may be relevant for your unit. Only address relevant items.)

- a. More students persisting and completing educational goals?**
- b. Supporting overall student, faculty and staff success in meeting UAA's mission?**
- c. Impacts to UAA's reputation, and ability to attract and retain students and/or external support?**

a. More students persisting and completing educational goals?

- A reduction or discontinuation of the functions listed could result in an increase in crime rates on campus. These increased crime rates could negatively impact both day-to-day life at the university, as well as the University's ability to attract new students. Parents and prospective students often consult institutional campus safety reports, consumer reports, and news stories in their selection process, resulting in a decrease in student enrollment.

b. Supporting overall student, faculty and staff success in meeting UAA's mission?

- **SAFETY:** The university community, to include students, faculty, and staff, has the right to expect that their security is reasonably and effectively protected within the campus environment to fully adhere to the University's mission. The unfortunate truth is that the modern university campus is no longer the relatively crime-free sanctuary of safety that it enjoyed in the past. Today's campuses are vulnerable and can be preyed upon by people who often view those in our community as 'soft targets'. Campus law enforcement must address these unfortunate societal circumstances and be better prepared for the challenges of a changing landscape.
 - Because it is a central, urban, and metropolitan campus, UAA has unique challenges as it relates to safety. It is surrounded by three medical facilities (including psychiatric / drug rehabilitation treatment facilities), the largest juvenile justice treatment center, a private university, and federal government facilities. These peripheral institutions require additional consideration, awareness, and response tactics. All of these requirements and considerations demand corresponding resources.

An example of the importance of UPD presence and response capabilities is the widely reported news story regarding the February 18, 2020 armed suspect at Alaska Native Medical Center (ANMC), who fired a handgun after being located by security. The armed suspect fled towards campus, entered the geographic area of campus housing and while Anchorage Police were establishing a perimeter, was apprehended and detained by UPD, thus preventing further escalation of the incident. Search Anchorage Daily News for story coverage.

- **VISIBILITY:** Interviews with campus and community stakeholders have indicated an overwhelming consensus for increased visibility and positive interactions with the Department. As such, departmental reductions, in addition to current staffing shortfalls, would hinder the community's expressed vision for the UPD's role in meeting UAA's mission.
- **JURISDICTION:** Municipal police have limited or no ownership interest in the property within their jurisdiction, whereas UPD officers patrol property that is owned by the institution. With ownership, it allows UPD objectives to remain closely aligned to UAA's mission, vision, and long-term goals. As an open-access, commuter campus, the UAA community has significant expectations regarding customer service. UPD provides this service in support of the overall educational mission of the University. These expectations have forged strong working relationships with campus and area resources like the UAA Counseling Center, the Dean of Students Office, the CARE Team, the Office of Equity and Compliance, Crisis Intervention Teams (CIT), local hospitals, and the court system.
- **DIVERSITY:** UPD has an inherent ownership of the university property which is patrolled. Our officers are intimately familiar with campus property and understand the challenges of dealing with a diverse campus community population, and its unique needs. Our large, non-traditional student population does not consist of a particular demographic - thus requiring non-traditional policing techniques. Our traditional students (18-25-year-olds) are often living away from immediate access to family support for the first time and need a different support structure and policing approach.

c. Impacts to UAA's reputation, and ability to attract and retain students and/or external support?

- As mentioned above, reductions in UPD functions could result in increased crime statistics on campus which could negatively impact the university's reputation and enrollment. In addition, the physical presence of uniformed officers and marked patrol vehicles provides an increased sense of safety to our campus community, their families, and a deterrent to crime.
- The campus community and parents have an expectation of an increased level of openness / transparency from the University Police Department. This is illustrated by the federally required mandate of information-sharing, through such means as Timely Warnings and/or Emergency Notifications. Municipal agencies are not expected or required to meet as many requirements and if they are, it is typically at a much lower level. If UPD's functions were reduced or eliminated, the campus community could not expect the same type of response and services from the Anchorage Police Department (APD).
 - UPD's response time to life threatening calls for service is roughly 90 seconds to 3 minutes. Municipal Police Departments when responding to life threatening calls for service is roughly eight minutes. The National Sheriff's Association reports, "The average school shooting lasts 12.5 minutes, while the average [municipal] police response time is 18 minutes."
- Failure to follow national practices invites community dissatisfaction and the real potential for civil liability, including but not limited to negligent hiring, failure to train, failure to direct, negligent entrustment, negligent retention, negligent supervision, failure to protect, failure to provide required administrative capability, and non-compliance with federal and state laws. Colleges and universities across

the country have been deemed responsible for such breaches and have incurred losses, both financially and to their reputations.

- Crime data from national criminal justice agencies and Department of Education reporting can affect the institutional reputation of UAA.

3) Identify measures and targets used to monitor the impact of functions on each of the above (not all elements may be relevant for your unit, only address relevant items).

Objective measurements can be readily observed through a review of the annual crime statistics pursuant to the Clery Act, UCR reporting, calls for service, and reports. Any reduction in functions would make it difficult to set any targets in that regard.

A far larger - and more important - component of UPD functions is subjective. The relationships and rapport we establish within our campus community are symbiotic and synergistic to our mission and functions. One example is the Active Aggressor training provided at multiple satellite campuses as well as on the main UAA Campus. This training provides our communities with the education and skills needed to better prepare themselves for the unthinkable situation.

Year	UPD Total Calls for Service	Number of UPD Officers per Year
2019	16,588	11
2018	13,470	12
2017	13,879	13
2016	12,420	11
2015	9,166	13
2014	Pending	16

- **UPD Total Reports Taken:**

2019	581
2018	573
2017	532
2016	512
2015	534

- **Anchorage Police Department Request for UPD for Assistance**

2019	108
2018	94
2017	56

- **FBI - Uniform Crime Reporting (UCR) Information**

FBI UCR reporting is included to address theft statistics on the UAA campus. This information is included because data is not addressed within the below Clery Act Statistics.

Larceny-Theft

Year	Total Incidents	Value of Items Stolen	Value of Recovered
2019	Information has not been tabulated for publication		
2018	60	\$ 35,049	\$ 9,470
2017	66	\$ 55,386	\$18,648
2016	120	\$ 76,579	\$ 22,218
2015	95	\$ 66,218	\$ 9,294

- **Clery**

Note: 2019 numbers have not yet been tabulated for publication.

On-Campus Geography only listed (includes UAA Main Campus, Aviation Center, and University Center)

Crimes	2018	2017	2016	2015
Murder	0	0	0	0
Neg. Manslaughter	0	0	0	0
Rape	1	0	2	1
Fondling	9	5	0	1
Incest	0	0	0	0
Statutory Rape	0	0	0	0
Robbery	0	0	0	0
Aggravated Assault	0	3	1	1
Burglary	3	2	4	2
Motor Vehicle Theft	13	12	12	1
Arson	0	1	1	0

Arrests	2018	2017	2016	2015
Illegal Weapons	0	0	0	0
Drug Abuse	0	0	1	0
Liquor Law	10	1	1	6

Disciplinary Referrals	2018	2017	2016	2015
Illegal Weapons	1	0	0	0
Drug Abuse	12	18	31	38
Liquor Law	63	97	78	117

Violence Against Women Act (VAWA)

	2018	2017	2016	2015
Domestic Violence	3	1	8	9
Dating Violence	2	2	0	0
Stalking	6	5	5	7

Hate Crimes:

No Hate Crimes were reported in 2015, 2017, 2018.

In 2016, three reported hate crimes occurred on campus: two regarding intimidation due to sexual orientation and one involving intimidation due to race.

4) What improvements have been achieved over the last five years?

- The increase of more than 450 security cameras throughout the UAA campus, improving overall safety and increasing the opportunity for prosecution of criminal acts based on video evidence.
- Implementation of body cameras to decrease the liability to the University, Department, and Officers. This also increases the opportunity for proper case adjudication.
- Launched two safety Apps dedicated to increase safety communication for the UAA Community
 - UAA Safe App
 - RAVE Guardian App, in partnership with Statewide.
- Implemented additional less-than-lethal options to improve overall safety and reduce injuries and liability.
- Increased outreach to the community campuses. We have worked with various sites to improve safety and security to help offer or assist programs at community campuses. Example: UPD assisted with ALICE training at Kenai Peninsula College and presented an Active Aggressor Training course to the Matsu College Campus resulting in an additional 100 people being taught compared to last year.

5) What efforts have your unit made to improve efficiencies and reduce costs? What was the result?

- In order to minimize additional costs, with respect to the established budget, the University Police have:
 - Rather than sending individuals to the lower 48 for training and certifications, we have created a team of UPD instructors tasked with ongoing training and maintenance of a professional agency. This structure results in reduced costs and improved efficiency. Additionally, UPD partners with outside agencies to help mitigate the overall costs of venue usage through shared services. Examples: APD and UPD training program partnership.
 - Reorganization of UPD organizational structure to more efficiently address federal compliance improvements, supervision of staff, emergency response needs, and community-policing standards.
 - Implementation of a new maintenance schedule: to ensure identified problems are addressed to minimize equipment down time and reduces the likelihood of new equipment purchases which are more expensive. In addition, when it relates to less-than-lethal options, the lack of working less-than-lethal devices increases the likelihood of different compliance methods having to be used against individuals. These include:
 - Fleet vehicles
 - Equipment
 - Officer Personal Protection
 - Less-than-lethal options
 - Technology
 - Software
 - Criminal investigative software
 - Hardware replacement
 - Cameras Systems (Body & In-car Video).
 - Reviewed staffing levels and schedules to better provide efficient services to the university community & U-MED District.

6) List and briefly describe any current or proposed Board of Regents Policy, State or Federal mandates, or laws that require the continuation of your core function(s).

Campus police departments must comply with:

- **Federal Law:**

- All aspects of Federal Criminal Laws,
Drug Laws
Weapons Laws
- Federal Law Enforcement Agencies and Departments
- Title IX
- Violence Against Women's Act
- Clery Act
- Department of Education
- Federal Communication Commission
 - Telephone Consumer protection Act
 - Public Safety Answering Point (PSAP) 9-1-1 & Emergency services

University Police are tasked with creating a safe and crime free environment as it applies to Federal Statutes and Regulations.

- **State of Alaska:**

- Alaska Criminal Statutes
- Alaska Administrative Codes

University Police is tasked with enforcing State of Alaska Criminal and Administrative Codes with guidance from the Board of Regents regarding priorities of such enforcement efforts.

- **Board of Regents Policy (Current):**

- Part I – Mission and General Provisions
 - Chapter 01.02 – General Provisions
 - P01.02.030 Maintenance of Good Order
 - P01.02.080 (D) Administrative Response to Reports of Misconduct
 - Chapter P01.04 – Sexual and Gender-Based Discrimination
 - P01.04.010 Sex Discrimination and Sexual Misconduct Policy (A) – (D)
 - P01.04.060 Filing a Complaint or Report (A) – (F)
 - P01.04.080 Informal Resolution of the Complaint
 - P01.04.130 Retaliation Prohibited Against Complainant, Respondents, and Witnesses.
- Part II – Administration
 - Chapter 02.05 – Crisis Planning, Response, and Communications
 - P02.05.010 General Statement: Crisis Planning
 - P02.05.030 Notification Procedures
 - P02.05.060 Crisis Response Rehearsals
 - Chapter 02.07 Information Resources
 - P02.07.060 Protection and Enforcement (B)(3)
 - R02.07.054 Content Restrictions (F)
 - R02.07.062 Enforcement (A)(4)
 - R02.07.065 Security Breach Involving Personal Information
 - R02.07.066 Mobile Device Security (B)(1)

Chapter 02.09 Public Safety (Entire Chapter)
P02.09.010 Public Safety Department; University of Alaska Police
R02.09.010 – R02.09.020

Chapter 05.12 Capital Planning and Facilities Management
P05.12.100. Public Use of Facilities
P05.12.101. Campus Solicitation
P05.12.102. Smoke-Free/Tobacco-Free Campuses
P05.12.103. Alcoholic Beverages on Campus
P05.12.104. Marijuana and Other Illegal Substances

Part VI. Board of Regents' Policies Adopted as Regulations
Chapter 06.02 Public Records

Chapter 09.01. Student Affairs; General Provisions
P09.01.070 Student "Right-To-Know" Information
R09.02.020 Student Code of Conduct

University Police is a key internal partner in addressing or responding to each of the above list of policies and regulations, thereby ensuring the overall successful implementation of the University's Mission of education.

- **NWCCU Accreditation Standards**

2.D.2 The institution makes adequate provision for the safety and security of its students and their property at all locations where it offers programs and services. Crime statistics, campus security policies, and other disclosures required under federal and state regulations are made available in accordance with those regulations.

University Police is a key internal partner in addressing or responding to each of the above list of policies and regulations, thereby ensuring the overall successful implementation of the University's Mission of education.

7) Potential cuts: Please describe any function reductions or elimination that are feasible without significantly affecting UAA's mission fulfillment or its compliance mandates? Are any functions within your unit are duplicated elsewhere at UAA? Is there an opportunity for efficiency to be created by partnering or combining functions? Please describe the opportunities you identify within your unit and include the approximate dollar values and savings that would result.

- The University Police Department functions are unique, independent, and comprehensive across the entire university. In fact, there is no other organization on the campus that addresses the wide variety of situations and interactions critical to maintaining a safe and crime-free academic environment. Because UPD functions are not duplicated in any way, by any other department, UPD **does not** have any capabilities that can be reduced, eliminated, or cut without significantly impacting the safety of the University of Alaska Anchorage campus. External sources have provided the following analysis:

In a recent review of the University Police Department, by the International Association of Campus Law Enforcement Administrators (IACLEA), recognized as the international

experts in higher education law enforcement, the review team wrote, “The UAAPD is insufficiently resourced to provide the level of police service and community engagement desired for the university campus and residential population. This is further complicated by separate campus locations in the city of Anchorage and the complex nature of a nonaffiliated hospital, juvenile detention center, and a large homeless population.”

- In an additional review of campus access, the University Police Department, in *The University of Alaska Anchorage “Access, Security, Emergency Communications, and Wayfinding Review”, September 2019*; identified many areas in which the University Police Department was underfunded and/or under-staffed. This particular report indicates the need to increase the staffing in the communications unit, as well as the need for a public safety officer function to be created to augment the current police officer staffing to increase and improve the safety services with the campus community.
- IACLEA recommends Staff Surveys to be conducted periodically to determine proper staffing levels at institutions such as UAA. This process is currently underway utilizing the International Association of Chiefs of Police (IACP) Benchmarking Survey methods and tools. At this point, due to workload staffing, it is believed we need a total of 34 sworn officer positions, including the Chief of Police, Lieutenant, Sergeant (x3), Detective (x2), and 27 officers. UPD should continue to leverage national resources and data to validate and drive staffing needs.
- Better-defined partnerships between Parking Services and UPD could help streamline services and resources to the UAA Community. These improved partnerships would better define activities that are revenue generating vs. those that address community service / public safety.
- Reintroducing Emergency Management under UPD could help streamline the training and education components for the various programs related to safety, security, and emergency response. Streamlining these components would increase efficiencies in maintaining up-to-date material delivery, staff development, and record management within the UAA community.