

Laura Shevling

Professional Summary

Dynamic leader and project manager with a passion for pursuing continuous process improvement. Experience with implementation and ongoing management of cloud-based financial and human resources software, including change management. Excels at working collaboratively across divisions, building and empowering teams. Proven ability to organize and create critical mass within the higher education community. Continual career progression demonstrates the ability to take on new challenges and learn additional skills to meet institutional needs.

Employment History

JUNE 2019 – CURRENT

Senior Director, Financial Systems and Business Optimization / University of Wyoming

Areas of Oversight

- Financial Systems & Institutional Effectiveness (8 direct reports)
- Procurement and Payment Services (11 direct reports)
- Annual Operating Budget: \$2M

JULY 2018 – JUNE 2019

Director, Systems and Institutional Effectiveness / University of Wyoming

Areas of Oversight

- Financial Systems & Institutional Effectiveness (8 direct reports)
- Annual Operating Budget: \$1M

JULY 2017 – JULY 2018

Project Manager / University of Wyoming

Areas of Oversight

- Financial Systems & Institutional Effectiveness (5 direct reports)

AUGUST 2013 – JULY 2017

Office of the President Senior Administrative Assistant / University of Wyoming

AUGUST 2012 – AUGUST 2013

College Advisor, Wyoming College Advising Corps / University of Wyoming

Education & Certifications

AUGUST 2013-MAY 2017

MA in Public Administration / University of Wyoming, Laramie, WY, GPA 4.0

AUGUST 2008-MAY 2012

BA in English and Honors / University of Wyoming, Laramie, WY, GPA 3.98

DECEMBER 2020

Project Management Professional / Project Management Institute

JUNE 2019

Certified Scrum Master / Scrum Alliance

Key Accomplishments

Program and Systems Management

Implemented an agile project management methodology

- Used to manage the financial software system; approach adopted by Human Resources.
- Implemented a Kanban board to prioritize team tasks and a ticketing system to track campus requests.

Developed and implemented a process to manage quarterly software system updates

- Process included release notes meetings, end-to-end testing, daily check in meetings during the upgrades, escalation procedures, and workaround development.
- Process is still currently in use today after 20+ quarterly upgrades.

Business Process Improvement & Change Management

Create a culture of continuous process improvement

- Results in team achieving an average of 3 software/business enhancements per month.

Develop and revise policies and procedures, balancing efficiencies and fiscal control

- Developed all change management procedures, which passed external IT audit for 3 years.
- Revised critical policies, removing unnecessary/low impact controls to increase efficiencies.

Lead change management during systems implementation

- Ensured trainings developed, communications sent, and monthly campus presentations conducted.
- Developed relationships across campus, creating an environment of feedback and collaboration.
- Advocated and received approval to hire a full-time change management specialist.

Systems Implementation & Project Management

Serve as member of the Project Management Office

- Oversaw the implementation of Oracle Cloud ERP, EPBCS, BICS, and HCM.
- Served in both a project management and change management role.

Presented and prepared documentation for executive leadership

- Presented status updates on software implementation to UW Board of Trustees Committee.
- Developed documentation (reports, presidential letters, speeches, strategic planning documents) for Board of Trustees, President, State Legislature.

Developed new programming

- Implemented a new program in two high schools to inspire students to pursue higher education.
- Met with over 700 students and presented to over 2,400 students, encouraging them to pursue higher ed.

Team Building, Leadership & Management

Leadership

- Number of direct reports increased from 2 to 19 in 3.5 years. Number of offices lead increased from 1 to 2.
- Strategically expanded the business analyst team and hired change management specialist.

Team Building

- Utilize Gall-Up Strengths Quest evaluation to allocate work/tasks based on team members' strengths.
- Support and budget for team members to attend one conference and achieve one certification per year.

Professional Networking, Presentations & Honors

Professional Groups

- Launched a monthly call of higher education institutions on Oracle Cloud ERP/HCM, 100+ members
- Oracle Cloud Higher Education Strategy Council, Member
- Higher Education User Group ERP/HCM Cloud Advisory Group, Founder & Co-lead

Presentations & Honors

- Presented at Alliance (2018, 2019), Oracle Cloud Symposium (2019, 2020), and Oracle Open World (2019), [Oracle Cloud Customer Connect](#)
- Finalist for the award for top graduating female and named one of the Top 20 Outstanding A&S Graduates