UAA University Technology Council

Agenda

December 17, 2021

8:30 am – 10:30 am

Microsoft Teams meeting

Member		College/Dept	Title
Benjamin	**Shier**	**IT Services**	**CIO**
Veronica	**Howard**	**ACDLITe/Faculty Senate**	**Chair ACDLITe, Associate Professor of Psychology**
Paul	**Wasko**	**Academic Innovations & eLearning**	**ePortfolio Coordinator**
Sarah	**Gerken**	**College of Arts and Sciences**	**Professor of Biological Sciences**
Yoshito	**Kanamori**	**College of Business & Public Policy**	**Associate Professor of Management Information Systems**
Kim	**Riggs**	**College of Engineering**	**Facilities Manager**
Brad	**Myrstol**	**College of Health**	**Associate Professor and Director of the Justice Center**
Al	**Grant**	**Community & Technical College**	**Associate Professor of Occupational Safety & Health**
Mike*	Robinson	Consortium Library	Head Library Systems/Professor
Jon	**Farmer**	**Kenai Peninsula College**	**Educational Technology Team Lead Instructional Designer**
Ian	Bushell	Kodiak College	Network Administrator
Amos	**Secoy**	**Matanuska-Susitna College**	**Director of Mat-Su Campus Technology Services**
Don	**Bickley**	**Prince William Sound College**	**Instructional Design and Technology Specialist**
Anne	**Lazenby**	**Student Affairs**	**Director of Disability Support Services**
Ryan	**Rivers**	**USUAA**	**Graduate Student**

Legend: **in attendance,** absent

*Guests – Dean Steven Rollins, UAA/APU Consortium Library

1) Welcome
2) Review and approval of agenda
3) Review and approval of past meeting minutes
4) General Updates
    a. UAA to implement a zero textbook cost (ZTC) marketing initiative
        i. A searchable catalog attribute will help students find course sections using zero cost course materials. Learn more in the post, above.
    b. Desktop and Telecom Recharge Rates Approved
        i. Official announcement is in the G&G. Rates are stable compared to last year. Billing for Desktop has begun, and Telephones will begin after the winter closure.

ii. Units may be reviewing phone use and considering cancellation of some lines to achieve budget efficiencies. Please note that there are separate costs for phone access vs. phone desktop device.
    1. The phone unit costs approximately $60 per month and could be replaced with access to telephony app service (I.e., Jabber).
    2. However, cutting both the device **and** phone line will result in a short-term budget efficiency, but likely long-term challenges as the cost of phone lines and telecom services will have to be redistributed to all users (that is, each individual phone line will become more expensive next fiscal year).
iii. Question from committee: How can those interested in turning in their desktop phone device (but maintaining the phone line through an app) do so?
    1. ITS will follow up with guidance. The process should be relatively smooth, perhaps as simple as creating a support ticket.

c. Winter Closure Work

i. IT is continuing to work on several different projects over the winter campus closure. The committee will be provided with an update at the January meeting.
    1. Wireless Building – The wireless system is being refreshed on campus to be faster and more robust, achieved by moving to a new wireless systems vendor. SSB will be the pilot building and will be deployed over the winter break. Lessons learned will be used as we start deploying building by building.
    2. Data Center Updates - datacenter refresh project is almost complete. HVAC system has been installed and is coming online. Last step is reinstalling fire suppression.

d. UAA Website Update from UAA Web Editing Team (per MT email, 12/17)

i. The ITS and the Web Advisory Committee have been working on a new website design for the Anchorage campus site (uaa.alaska.edu). The design is student-first, more modern and incorporates a new menu structure for UAA. We intend to launch the site during the **first week of January** so there is time to work out any unexpected bugs before students return for the Spring semester.
Screenshots below

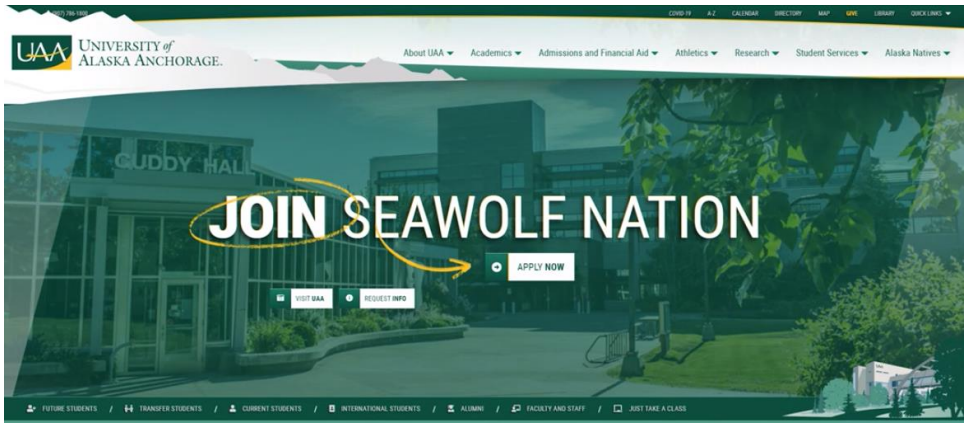

Figure 1. New home page, featuring emphasis on student access (I.e., tabs for future, transfer, current, and international students, and heavy feature on student application).

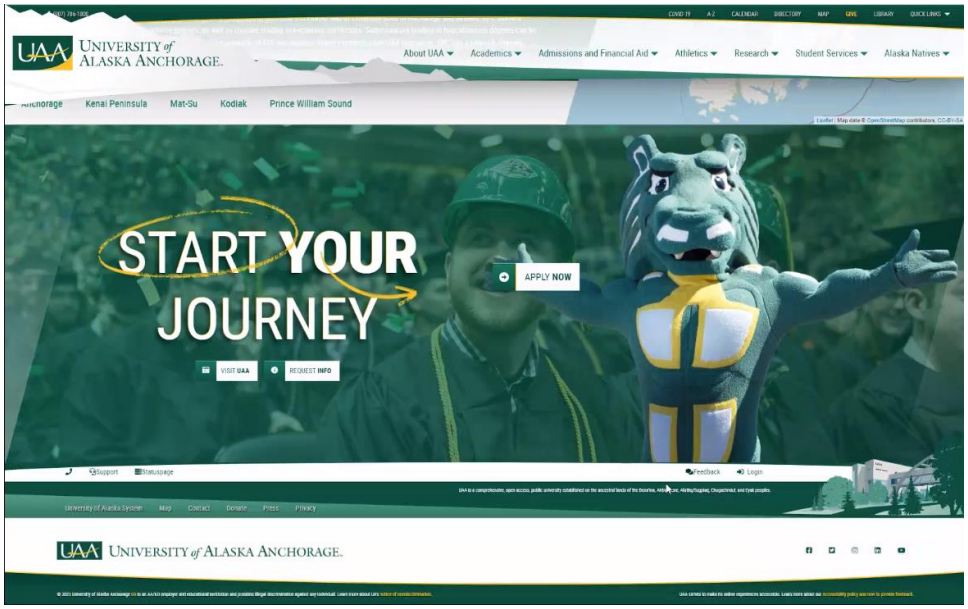

Figure 2. All subsequent pages will have new headers (About UAA, Academics, etc.) and new footers.

ii. What's changing:

1. Expanded navigation that includes more student needs while still showing items important to other audiences.
2. Quick links and some other navigation items moving to slightly different locations.
3. Complete new redesign to content and areas on Anchorage homepage to put student needs first.
4. Site is more mobile friendly, faster to load and optimized for modern search experience metrics.
5. Footer updates.

iii. What's not changing:

1. Quick links menu.
2. Design, layout, and content on other pages (these will continue to be improved over time to take advantage of the new design elements)
3. URLs (links) for any pages.
4. As part of this rollout, we plan a blackout on January 3-5 when CMS editors will not be able to make updates to their Anchorage-campus websites.

5) Discussion items

   a. Student Technology Fee (STF) and FY22 Budget.
   b. According to the draft budget, ITS anticipates a small deficit of about $55,000 (though the exact amount is unknown, as the budget is based on enrollment in the current fiscal year). However, there is hope that there are available emergency/COVID relief funds to cover this financial gap.
      i. Discussion of further cuts for FY22 are **not** recommended at this time.
   c. There are real concerns for FY23 (F22, Sp23, X23), as the cost of infrastructure and licenses are expected to increase while enrollment is projected to continue decreasing. There will also be anticipated increases in cybersecurity attacks, requiring an increase in expenditures to compensate for these concerns.
   d. Committee discussion: Why are core technologies (i.e., Blackboard, DSS) paid for with student fees? Core technologies should be paid with stable funding, like tuition dollars and/or general funds.
   e. Suggestion: Share these concerns with the stakeholder groups **you** represent. Raise these concerns with our budgetary decision-makers and request clarity about the future of our funding structure to help protect/insulate core technologies that are required to meet our central mission.
   f. Formal Motion: Approve budget as written, including the anticipated 55k deficit, with the expectation that emergency funding will cover the gap. Motioned and seconded, 11 ayes. Motion carried.

6) New Business

   a. Preview of MyU platform. More information eagerly awaited in Spring 2022.

7) Adjourn

<u>Future Meeting Dates:</u>

- January 28, 2022 - 8:30 am-10:30 am

- February 25, 2022 - 8:30 am-10:30 am
- March 25, 2022 - 8:30 am-10:30 am
- April 22, 2022 - 8:30 am-10:30 am