UAA University Technology Council
Meeting Minutes
December 20, 2017
8:30 am – 10:30 am
SSB 120

Attendance:
Present: Adam Paulick, IT Services; Andrea Miller, IT Services; Dave Dannenberg, Academic Innovations & eLearning; Dave Fitzgerald, Faculty Senate; Kendra Sticka, College of Health; Mike Robinson, Consortium Library; Ian Bushell, Kodiak College; Lorelei Sterling, ACDLITE

Absent: Mollie Carter, Community & Technical College; Katie Walker, College of Education; Frank Moore, College of Engineering; Vince Yelmene, Mat-Su College; Karen Andrews, Disability Support Services; Bob Stott, College of Business & Public Policy; Susan Mircovich, Kenai Peninsula College; Rieken Venema, College of Arts and Sciences; Josiah Nash, USUAA

1) Welcome and Introductions - Call to Order 8:33 am

2) Review and approval of agenda
   a. If there is any items that require review/approval of the larger group, we can save until January
   b. Review and approved

3) Review and approval of minutes
   a. Review and approved for November and October

4) Discussion items
   a. Innovative Technology Solutions Fund – Dave Dannenberg
      i. Committee met to refine idea
      ii. Notifications have gone out on G&G and email. Will do another push in January when people are back on campus
         1. January push will included digital displays around campus, and potentially using the Northern Lights
      iii. Two funding cycles:
         1. This year: due Feb. 9, need to spend by end of FY18
         2. FY19: due March 9, need to spend by end of FY19
      iv. Thoughts for evaluation, figured subcommittee would do initial review and bring it to the committee for approval or just providing a summary
      v. Questions on subcommittee review procedure, including conflict of interest instances, and make up of subcommittee – Would like to review again with full committee in January
   b. Blackboard – Adam Paulick
      i. Winter upgrade – Blackboard will go down Friday, Dec. 22 and be down all day.
         1. Blackboard Learn Users Group (BBLUG) sent out by Karl. If you are interested in joining, it is not too late to submit names
2. Biggest change with the current upgrade for Bb – if people use annotations and assignments, Bb is moving from Crocadoc to Box - application that drives comment functions

3. The UAA Bb Learn Advisory Group has decided to turn on Collaborate Ultra, which is more in line with newer web conferencing

ii. New upgrade windows

1. Topic in ITC and discussed at ACDLITe is a goal to identify additional Blackboard upgrade windows beside Winter Break. Concern that only one upgrade per AY does not match up with Blackboard’s upgrade pace. We are always behind in Blackboard updates by at least a year.

2. The ITC is working through Faculty Alliance to develop a survey that will go through faculty senates to ask folks what are other possible windows and any concerns with those windows. Goal to be worked through Faculty Senate, and sent to all faculty

3. Suggestion to include other user groups, such as staff groups, i.e. Registrar’s office

iii. Communications

1. Based on Faculty Senate resolution that came out recently involving issues in Blackboard: Adam has pulled together a team across UA to talk about communications. Discussion included communication processes on how to get everyone, call centers and technical groups, included on communication/notification at the appropriate time

2. Big finding out of that is the Technical Steering Committee

iv. Technical Steering Committee

1. Blackboard is a bit of a hybrid with UAF hosting the system, and different groups, UAA, UAS, working on issues and working in Blackboard. There is no procedures in place to deal with ongoing issues. The steering committee will review outstanding issues, escalated issues, and feedback from the community

2. Committee is in a draft state

3. Will still involve all the campuses, but give a central point for Blackboard issues and communications

c. Online Learning Advisory Council (OLAC) Updates – Dave Dannenberg

   i. Formal invitations from the Provosts office will go out today or tomorrow

   ii. Waiting for eBoard to approve the names of members going forward

   iii. Five faculty members, four administrators, and a faculty at large, with additional members from student and IT groups

d. Information Technology Council Updates – Adam Paulick

   i. Proposed regulation change that has to do with password language:

      1. Removes language concerning password sharing “unless willing to accept responsibility for actions of those with whom the passwords are shared”

      2. Concerns brought up concerning IT professionals receiving passwords
3. Discussion concerning change in language. Overall, this change doesn’t do any harm, but there may need to be some additional language to specify unauthorized access or proxy access

ii. Video Conference RFI
   1. Original groups was going to interview folks. That has been scaled back. We want feedback from the community. Decision to build the draft of the RFI, receive feedback, and then do interviews
   2. There has been an outline developed of the RFI to guide the PMO in development
   3. Group reviewed draft of the outline and gave feedback and comments
   4. RFI is going to be used to develop the RFP

e. Strategic Pathways IT Direction #1 – Adam Paulick
   i. Met with several groups, are getting more in-depth

f. UA IT Review – Adam Paulick
   i. No new information other than the president has a version of the report

g. Student Fees Audit – Adam Paulick
   i. There is an audit of the Student Technology Fee and Network Fee. Adam met with an auditor this past week and went over an overview of what UTC does.

5) New Business
   a. IT Infrastructure Team presentation – Brandon Wood 9:30a
      i. Presentation on changes and projects within IT Infrastructure Services
      ii. Revised position: Systems Architect – will focus on high-level projects that span multiple teams. Will also serve load balancer, SQL environment, and provided assistance to Institutional Research
      iii. Messaging/Directory Team – current projects include retiring EDIR directory and moving to Active Directory (AD), personal file share migration to OneDrive in Office 365, and Mautic email marketing platform
      iv. Network & Telecom teams – current projects include wireless upgrades in BMH, SMH, ADM, ECB, SSB with bandwidth increase from 1 Gbps and 5.5 Gbps; Informacast which is used by UPD to send out notices to the campus community; and network savings projects to utilizes existing high speed connection to lower-48, and tail-end hop off
      v. Security team – current projects include the ongoing UA phishing campaign, and the UA OIT CISO finalist presentation at 1:30pm today
      vi. Web/Applications team – current projects include web accessibility, a new online directory, and UAA mobile app.
      vii. Brandon provided a quick demo of the UAA mobile application

6) Adjourn – 10:28 am
Future Meeting Dates:

- January 26, 2018
- February 23, 2018
- March 23, 2018
- April 27, 2018