Administrative Services
UNIVERSITY of ALASKA ANCHORAGE

GOVERNANCE REPORT

December 2025

OFFICE OF THE VICE CHANCELLOR

Ryan Buchholdt, Vice Chancellor for Administrative Services (VCAS)
Administrative Services Website

DIVISION EMPLOYEE SPOTLIGHT

VINCE MARTINEZ, FISCAL MANAGER, GENERAL SUPPORT SERVICES

Vince Martinez became the University of Alaska Anchorage's (UAA) Campus Property Coordinator in December 2023 and immediately transformed a backlog-ridden, outdated property management system into an efficient, well-supported operation. Balancing these responsibilities with his substantial fiscal duties, he streamlined asset tagging and documentation, improved the annual physical inventory, ensured accurate records, and strengthened audit readiness. Vince developed and delivered new training modules that improved departmental understanding and created vital communication channels, building strong relationships across UAA and the University of Alaska (UA) System. His high standards, customer-service focus, and commitment to continuous improvement have greatly enhanced campus operations.

CAMPUS PLANNING AND ADVISORY BOARD (CPAB)

The regular meeting of the CPAB was convened on November 11, 2025, at which the following was discussed:

Service Assessment Progress: The Services Assessment working group reported progress on reviewing the master template questionnaire and schedule. The FY26 Services Assessments Schedule was approved as presented, and the questionnaire was to be finalized and approved outside of the regular meeting.

Administrative Position Reviews: The Administrative Position Reviews working group provided updates on the review process. The board discussed and decided to postpone the implementation of Administrative Management Reviews (AMRs) to better define their purpose before proceeding.

Governance and Other Updates: Monthly governance reports from various university leaders were shared for awareness. An update on the November 6-7 Board of Regents meeting was provided by Ryan Buchholdt. The meeting adjourned with no further matters.

UAA Gratitude Wall

The UAA Gratitude Wall was introduced on November 11, 2025, thanks to a partnership between the UAA Staff Council and Administrative Services. This initiative creates a space for the university community to acknowledge and celebrate one another. In less than a week, close to 40 messages had been posted. For details, see the attached activity report covering entries up to November 25.

View and add to the UAA Gratitude Wall!

Facilities and Campus Services (FCS)

Chris McConnell, Associate Vice Chancellor
Facilities and Campus Services Website

Facilities Space Planning Committee

The committee met on Wednesday, November 19. While no formal actions were taken, members discussed upcoming space requests, including the need for additional bike parking, potential naming opportunities, and a review of the FY26 capital budget. The committee also reviewed progress on campus art initiatives and considered future policies and procedures. It was agreed to skip the December meeting. I wish everyone a Happy Holiday season!

Facilities Planning and Construction – Campus Construction

Building Name	Project Number	Project Name	Status Notes
Willow Lot	A22125	UAA CW Emergency Phone Repairs	Cell connection still being resolved
Consortium Library	A23082	UAA Alaska Leaders Archives	Construction in progress. September 2026 completion target.
Professional Studies Building	A24045	UAA PSB Boiler Renewal	Construction is substantially complete, boilers are operational, additional work being explored for winter break.
Ecosystem-Biomedical Health Laboratory	A24049	UAA EBL Generator Replacement	Preliminary site work complete, construction actively in progress, target completion early December.
Social Sciences Building	A24059	UAA PSC Renovation	Construction in progress with completion target of the end of the 2025 winter break.
Social Sciences Building	A25012	UAA SSB M&E Renewal	This is a deferred maintenance project. Design is in progress with a potential construction goal of summer 2026.
Aviation	A25038	UAA TRC Hanager Doors	Design is complete, pending cost proposal from term contractor and potential sole source procurement.

Building Name	Project Number	Project Name	Status Notes
Student Union	A25048	UAA Seawolf Store Relocation	Project work shifted to winter break.
Consortium Library	A26001	UAA LIB ARC Gallery Alterations	Project under design, with alterations planned summer 2026.
Student Housing	A26014	UAA Residential Campus Expansion	Preliminary administrative approval received, conceptual planning underway, preliminary deliverable Jan. 2026.
Consortium Library	A26018	UAA LIB Boiler Replacement	Back-up in place. Replacement of the existing boiler system under design, target Summer 2026.
Commons	A26020	UAA CMMNS Domestic Water Repair	Repair/replace water line that serves the dining facility, target winter break.
Bragaw Office Complex	A26027	UAA BOC3 CHD Relocation	Support the relocation of the Center for Human Development from a lease facility to university owned space. Target completion March 2026.
Commons	A26033	UAA CMMNS Shuttle Stop Shelter	Project in the planning phase.
Residential Campus	A26034	UAA MAC 1-6 Exterior Repair	Project in the planning phase to repair siding on the main apartment complexes.
Campus Wide	A26035	UAA CW Exterior Light Repairs	Planning phase to repair roadway and pedestrian pathway lighting.

INFORMATION TECHNOLOGY SERVICES (ITS)

Ryan McDaniel, Associate Vice Chancellor & Chief Information Officer
Information Technology Services Website

ITS PROJECTS – IN PROGRESS (PARTIAL LIST)

Project Name	Project Type	Description	Status	Percentage Complete
Teams Voice Pilot	1. Project Core	Stand up Teams Voice to be leveraged as a replacement to UAA's Cisco Call Manager phone environment.	Yellow	60%
Google Storage Clean-up	1. Project Core	UA is using 1.3PB in Google Cloud and needs to reduce the storage footprint to 238TB or less or will need to pay for additional storage. Internet2 glidepath option is 440TB.	Yellow	15%

Project Name	Project Type	Description	Status	Percentage Complete
KCS Implementation	2. Project Flex	Implement KCS framework in ITS	Green	75%
Community Campus Network Hardware Upgrades	3. Initiative	Upgrade outdated network hardware at the UAA community campuses.	Green	75%
Kandji implementation (updated)	3. Initiative	Stand up Kandji and replace Jamf management as Apple MDM solution.	Green	95%
Network Modernization Phase 0	3. Initiative	Rearchitect the UAA Anchorage network creating multiple smaller routing domains and migrating endpoints from public to private IP addresses.	Green	10%
Distributed Software Recharge	3. Initiative	Development and setting up of recharge for how we manage distributed software.	Green	85%
Student LMS Roadmap 2025	3. Initiative	The Blackboard contract is up for renewal in 2025 and now that UAF will be off of BB, OIT would like to handover all of its responsibilities in supporting BB and/or the contract. So we will need to clarify the governance model, support model, funding, and process the renewal.	Green	75%
Define IT Service Portfolio	3. Initiative	Create an inventory of all ITS services, mapped to Educause service category, defined with service owner.	Green	15%
Support Identity & Access Management	3. Initiative	UA wide project to replace ELMO and build modern IAM capabilities.	Green	10%
MECM Expansion to UAF and UAS	3. Initiative	Extending the current UAA SCCM environment to UAF and UAS.	Green	95%
Special Projects Recharge	3. Initiative	Development and setting up of a recharge to formalize labor rates for special projects.	Green	75%

ATTACHMENTS

ATTACHMENT 1:

NOVEMBER 11 – 25, 2025 UAA GRATITUDE WALL POSTS

Subject	Body	Created At (UTC)
Kelsie Sullivan	Kelsie, thank you for everything you do. Your kindness, patience, and steady support make such a difference every single day. You lead with clarity, compassion, and a calm confidence that lifts everyone around you. We're all better because of the way you show up—consistently, thoughtfully, and with genuine care. You are greatly appreciated.	Nov 25, 2025
Shuzo Zidalis	I want to thank you for always being willing to run with my crazy ideas. I don't bring them to you often, but when I have, you have been very supportive in helping me make them a reality. Thank you for all your hard work.	Nov 25, 2025
Katie Walter	Thank you for being absolutely amazing. We see how much heart and effort you put into everything you do, and it never goes unnoticed. You go above and beyond for our office, and we genuinely don't know what we'd do without you. 💝	Nov 25, 2025
Rachel Towslee	Thank you for being such a supportive and wonderful supervisor for your team. Your guidance, patience, and genuine care create an environment where people feel valued and empowered to do their best work. Your team is stronger, more confident, and more connected because of the leadership you provide, and we're truly grateful for the positive impact you make every day.	Nov 25, 2025
Casey Karn	You are truly awesome! I know your team appreciates you, and I want you to know I do too. I'm always grateful for how willing you are to come out to the lobby and help students whenever they need it. There have been several times	Nov 24, 2025

Subject	Body	Created At (UTC)
	when we were overwhelmed, and your stepping in made all the difference—some students would have waited much longer without you. Thank you for your kindness, teamwork, and incredible support!	
Raising a Cup to Katie Frost!	With coffee in hand and wisdom to share, my amazing coworker, Katie Frost, has spent the last three years bringing teamwork, laughter, and endless coffee breaks (because obviously our birthstone is the coffee bean). Working with you every day is a masterclass in showing how it's done with style and a smile. Thanks for keeping me caffeinated and in the know, you're basically the ultimate office guide and partner-in-crime.	Nov 24, 2025
Celebrating Kasey Ryan!	Cheers to our Fairbanks superstar, Kasey Ryan, for keeping everything running smoothly while the rest of us are still wondering what day it is… and if lunch counts as breakfast. Students adore you, staff rely on you, and you somehow manage it all while juggling a million things at once. You're basically the quiet hero behind the scenes.	Nov 24, 2025
¡Bienvenidos al equipo! - Yerika Batiste	Shout-out to our newest team member, Yerika Batiste, for jumping into Alaska life with a can-do attitude, steady positivity, and an office heater that never quits. Between your heater and your warm presence, you've kept the office feeling welcoming since day one.	Nov 24, 2025
Trenten Hall & Dining Services Caring and Doing Good through Food!	Special thanks to Trenten and the whole UAA Dining Services team. For every Varsity Sports Grill Mixer, every Convocation, every special event across the Anchorage Campus they are making sure that attendees are provided with the most delicious selections. More than that though, they're fighting food insecurity on campus and in Anchorage through various efforts like food drives. You are making a huge difference by taking care of people through good, nutritious food. Thanks for always being the ones working while the rest of us are able to rest for a moment and enjoy your efforts.	Nov 24, 2025
Heather Jensen is AMAZING!	I've had the good fortune to work with/support Heather on a number of tasks over the last couple of years. Every single time it is such a fantastic experience. Heather is fun, caring, so organized, and loves thinking outside the box to help create fabulous experiences for faculty and staff across the UAA system. Thanks for all you do, Heather!	Nov 24, 2025

Subject	Body	Created At (UTC)
Shout out to Gwen Higgins!	Gwen's dedication to evaluating where our department is and how we can continually improve is truly inspiring! Whether it's on a committee or in her day to day, Gwen pursues excellence with thoughtfulness and introspection. Even as obstacles come up, she works hard to continue with a positive attitude. I so, so appreciate working with her!! And Gwen -- have a great summer	Nov 24, 2025
Katie Frost & Angela Lashley	You two make working a joy! Thanks for always choosing AWESOME!!!	Nov 22, 2025
For all the dedication and hard work of our student affairs staff	I can't tell you how lucky I feel to be surrounded by people who wake up each day and think of new ways to better serve and support our UAA students! They are professional, courteous and knowledgeable, and go above and beyond all the time to make sure students are getting what they need to succeed!	Nov 20, 2025
Grace Aubrey-Powerhouse	From all your travel to being our go-to-person for all things UA Scholars, you rock it. I appreciate all your hard work connecting with students and filling in the holes as Recruitment filled out their team. You bring dedication and heart to the job. It's noticed and much appreciated!	Nov 19, 2025
Trinity Treaton-Welcome!	You've just started, but you've met each task with curiosity and eagerness. Really appreciate how you've jumped to join Recruitment! It's been great having you on board so far!	Nov 19, 2025
Justin Mahan-Indispensable Admissions Counselor	You rose to the challenge to help fill in gaps while Recruitment was looking for new counselors. Your humor, reliability, and willingness to be the go-to person for questions kept us grounded, and we appreciate you more than you know.	Nov 19, 2025
Hannah Greene: Up-and-comer	You've hit the ground running as you've joined the Recruitment Team. I've been so impressed with how quickly you have learned the job and how seamlessly you have integrated into the team. You're quickly becoming a staple in the office and I can't wait to see what you do next!	Nov 19, 2025

Subject	Body	Created At (UTC)
Morrigan Kellen- Tour Coordinator Extraordinaire	From large scale to small scale, you have run so many amazing tours! You deliver exceptional campus tours, manage student ambassadors, and ensure every guest feels informed and welcomed, which makes a tremendous impact. Your hard work and commitment do not go unnoticed, and I deeply appreciate everything you contribute.	Nov 19, 2025
Thanks Becky Butler Gallegos!!!	Becky is such a gem! She is hands down the most thoughtful, professional, capable, delightful coworker I've ever had. She thoroughly and patiently trained me for a job I had no previous experience in. She creates an inclusive environment that feels safe to share ideas and speak up in meetings. she takes on so many projects but gives each of them serious thought and effort. Her ability to make others feel heard and politely correct mistakes is unmatched. Becky makes the library and the archives an even better place than it already is.	Nov 18, 2025
Frances Wesley, Alaska SBDC	Big shoutout to Frances Wesley! No matter the question, she either has the answer or will track it down in no time. She's always the first to offer help, a fresh perspective, or a creative way to tackle a challenge. And beyond her smarts and resourcefulness, Frances brings warmth, kindness, and a genuinely welcoming spirit to everything she does. Working with her is a reminder of how much impact one thoughtful, generous colleague can have on a team, and on everyone around her. Thank you for everything you do, Frances!	Nov 18, 2025
A (Locally Brewed Coffee) Toast to the Alaska SBDC Team	Shoutout to the Alaska Small Business Development Center team, helping entrepreneurs across Alaska thrive for nearly 40 years! UAA's SBDC offers no-cost advising, education, and resources to help folks start, grow, buy, and sell small businesses. Through BuyAlaska.com, they also remind us to shop local first, because supporting local keeps our communities buzzing. Covering one of the most geographically challenging states, this team does it all with skill, care, and serious dedication. This year alone, they led the nation in SSBCI funding deployment and are creating AI tools and other innovations that are turning heads across the country. Most importantly, they care about people: helping business owners tackle challenges, celebrate wins, and turn ideas into real opportunities. I'm lucky to work alongside such engaged, forward-thinking colleagues who go above and beyond for our university and Alaska!	Nov 18, 2025
GSS Superstars	Honestly, I couldn't have spotted half the cost-savings or process improvements I've uncovered these past few years without their input and backup. The whole GSS crew is fantastic. They always show up, go the extra mile, and make their department and UAA look good every single time.	Nov 18, 2025

Subject	Body	Created At (UTC)
Bubble Joy	Cheers to Rhiannon Calkins for bringing bubble joy to campus while helping us all work more efficiently.	Nov 18, 2025
The best staff support around	Cassi Ricks Rocks. She not only supports the scheduling of classes for the departments with dynamic schedules (Writing, Communication, Quantitative Studies), but she also helps promote departmental events and most importantly fields student questions with prompt compassion in a way that meets their needs.	Nov 18, 2025
Excellent Budget Support	Stephanie Ahern always simplifies tasks in a way that makes complete sense. She has helped me and so many others manage Grant awards. I'm truly grateful.	Nov 18, 2025
Yay for Ray Ball @ Honors College	Thank you for some amazing events & speakers	Nov 12, 2025
Daniela Grijalva	What a real one. This human has really just figured it all out and works so hard for her students and her team. UAA is LUCKY to have her. We don't deserve her.	Nov 12, 2025
Shelby Kriegh	You are so amazing and you work so hard. Your sense of humor and realness gets me and lots of people through the days. Thank you.	Nov 12, 2025
Jessi Saiki	Everyone knows Jessi holds so much of this campus together. Their beautiful spirit carries so many people through difficult times. I wish this whole university could recognize the value of the gem that is Jessi. Irreplaceable.	Nov 12, 2025
Lydia Gentry is Excellent!	Thank you, Lydia, for all of your hard work to keep the Student Engagement team not just compliant with policy but also for the ways you keep us moving forward! You are constantly finding opportunities to improve our processes and helping us navigate institutional barriers, so we can continue providing high-levels of programming and support for students and our community. You are an essential part of our SE team, and we appreciate you so much!	Nov 12, 2025

Subject	Body	Created At (UTC)
Ed Washington	Ed, You are such a kind and passionate advocate for UAA students. You always want what's best for them, and they truly look up to you! Concert Board, Green Fee, and Esports are incredibly lucky to have such a caring and dedicated staff member guiding and supporting them. Your hard work on beloved traditions like Campus Kickoff, Homecoming, and Winterfest—and your consistent dedication—do not go unnoticed. You're genuine, real, and carry an incredible presence that inspires everyone around you.	Nov 12, 2025
Charlize Sidro	You are so kind, friendly, creative, and such a hardworking professional! Your imagination is full of color and life, and your designs capture a level of creativity that no AI, Canva, or robot could ever replicate. The way you bring ideas to life through your art is truly inspiring and a gift to everyone who gets to see your work. UAA is incredibly lucky to have you — your talent, positivity, and dedication make a lasting impact on every project you touch. You bring warmth, professionalism, and authenticity to everything you do, and your creativity continues to make UAA a more vibrant and beautiful place.	Nov 12, 2025
Shives	UAA is incredibly lucky to have Shives — and FYE is even luckier to have such an amazing person leading the department! Shives, you are kind, empathetic, and a true example of what great leadership looks like. It's an honor to work alongside you and see the passion and heart you bring to everything you do. Thank you for the countless ways you support UAA, our students, and the Orientation Leaders. They look up to you and are inspired by your energy, warmth, and genuine care. Your positivity, creativity, and dedication make FYE shine brighter every single day — and we're all better for having you here!	Nov 12, 2025
Alexis Rasley	What a go-getter! Seriously, thank you for everything you do for Student Engagement and for the students at UAA. You have such an incredible ability to see things from different perspectives and break ideas down in ways that make everything clearer and more effective. Your insight, creativity, and leadership truly make a difference. You're always so friendly, approachable, and ready to help — whether it's supporting your colleagues, your department, or anyone who needs a hand. Your positivity and dedication inspire everyone around you. And beyond your professional brilliance, you're an incredible mother to Amelia — she's so lucky to have a mom as strong, caring, and inspiring as you! UAA is beyond fortunate to have someone as genuine, hardworking, and full of heart as you on the team.	Nov 12, 2025

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Rachel Towslee, thank you!	Rachel, I'm so thankful that our work brings us together a lot, even when it's about tricky stuff. Thank you for being so responsive and thoughtful, as well as proactive and willing to help. UAA is a better place thanks to your talent and approach to teamwork that extends beyond your department. I value you and your work tremendously.	Nov 12, 2025
💛 **Jane Mastre** 💚	Cheers to Jane! Thank you for all you do keeping FYE comms going strong year round, capturing the student experience and constantly improving our media, spearheading digital strategy for SE, championing your colleagues, and always lending a helping hand. Your kindness, care, and positive attitude have such a strong positive impact on those around you. THANK YOU JANE!	Nov 12, 2025
CK - UAA's Buildiest Builder of Pillars of Excellence <3	CK has built and expanded programming for marginalized students at this university in a way that is incredibly inspiring, to say the least. They demonstrate what it looks like to really take great ideas and MAKE THEM HAPPEN, and has created tangible realities around our campus that have concretely helped students develop and grow into their fullest, most wonderful selves. CK does SO much for this institution, and deserves so much recognition and appreciation for always championing what is right. Thank you for being someone who we can all look up to :)	Nov 13, 2025
Michelle Hanson	Thank you for all you do to make the UAA Advancement Team shine!	Nov 13, 2025
Billy	Thanks for all you do at the Seawolf Store!!	Nov 13, 2025
Mike Wyne	Mike is an exceptional team player...always encouraging and positive, Thanks, Mike!!!	Nov 13, 2025
Mike Detmer	Thank you for making work a really fun place to be! I appreciate your jokes and stories. You are an excellent advisor to our students and I appreciate your leadership and research to ensure our work remains focused on best practices in student development/ career development. I can always count on you to talk things out and make our work better. Thanks for being a great teammate.	Nov 13, 2025
The Library staff is amaze-balls!	Thank you for all of your help this semester! I got a laptop for the whole semester, a graphing calculator, AND some free textbooks from you guys! All that and you were nice too! I love the library!!!	Nov 13, 2025

Subject	Body	Created At (UTC)
Cody Buechner	Cody does so much to make the Student Union the heart of campus. He's brought so much more school spirit into the building and is always finding ways to make UAA feel like a place that students and employees alike are proud to be a part of!	Nov 14, 2025
Kierann Bailey	We are SO THRILLED to have you on the Community & Belonging team! You are already making such a big impact in the IRSC, and I can't wait to see how you grow the position and the space :)	Nov 14, 2025
SE Fiscal Team	You all keep us movin' & groovin'! Thanks for always hunting down those receipts, spending countless hours in Excel files, and making sure SE continues to function! Katie, Iesha, Micah, and Lydia -- we couldn't do our work without you. THANK YOU!	Nov 14, 2025
Christine Lidren	Thank you for your many years of dedication to the CAS Dean's Office. Through constant change, you've been the steady force keeping everything from going up in flames—always there to put out fires with grace, speed, and heart. We're deeply grateful for all you do.	Nov 14, 2025
James Sandoval, Master of Fiscal Reporting	James - You mastermind the coolest reports with your incredible pivot table expertise. Thank you very much for helping us make data driven decisions. I am grateful to have the opportunity to work with you.	Nov 14, 2025
Eileen Moring - You're the best	Thank you, Eileen, for all you do for Enrollment Services. Your dedication to providing excellent service to students and staff is apparent and appreciated. Keeping track of all the services, students, and planning events/decorations, oh my! You do it so well. Best wishes	Nov 14, 2025
Chrissy Wilson, COH	Chrissy - You are amazing! Always on top of things and asking good questions. I appreciate you!!	Nov 14, 2025
So grateful for GSS	Our college wouldn't run without the entire staff of GSS. From the Recycling Team and Surplus to the Printshop and Mailroom, we literally couldn't serve students like we do without you! You help us keep the atmosphere vibrant, clean and informed. Thank you for all you do!!!	Nov 14, 2025

Subject	Body	Created At (UTC)
Micah Perino - The Fiscal GOAT	Micah, you sly fox, you're such a lovely person to work with! You've been a real treat and I enjoy chatting with you and your willingness to always communicate, help out, and give fun recommendations for whatever is going on. Thanks for making all our lives easier with your diligence!	Nov 14, 2025
SE Leadership Team	Kim, Holly, Cody, CK, Shives, and Phillip - despite the many setbacks our team has faced this last year, we appreciate you all continuing to show up and lead. Your passion for student affairs and student development guides our team to do incredible work. Thank you, all!	Nov 14, 2025
Bethany Ulroan	The difference you make for students on this campus is TANGIBLE and I am so grateful that you have transitioned to the CARE Team. Thank you for always being such an incredible support to our students, and for taking the time to get to know them and bring them to the coolest spots on campus. You are so dependable and diligent. You are so appreciated!!	Nov 14, 2025
Dawn Randazzo	Dawn has come to this institution at such a tricky time -- and continues to lead with joy, love, and sincere care. You've had so much put upon you, and yet still remain so dedicated and steadfast in your commitment to students and the community here in Anchorage. Getting to work with you is a privilege, and I am so grateful to know that you're in my corner.	Nov 14, 2025
Jessica Ross - A Light for us All	If you know anything about anything, you know that Jessica Ross is CONSTANTLY DOING THE MOST. She is such a pillar of support for our students and for the indigenous community here at UAA and in Anchorage in general. Thank you for everything that you do, every blessing you grace us with, and every time you stand up to defend what is right, what is sacred, and what is needed. I appreciate you beyond measure!	Nov 14, 2025
Patty Ortiz-Perham	Patty is always ALWAYS willing to go the extra mile to make a connection, support a student, and uplift those around her. UAA is beyond lucky to have this incredible individual, and I am so happy to be able to count on her as a part of my team. Patty, thank you endlessly and forever for all you do.	Nov 14, 2025

Subject	Body	Created At (UTC)
Melissa Chlupach	Your beautiful and kind soul is always here for us, and you're such an incredible support in the community. I know you're always willing to lend a hand and stand up for what is right. It's always a joy to get to work with you. Thank you :)	Nov 14, 2025
Summer Sweet	Fitting to her name, Summer is a bright sunshine for us all at UAA. Thanks for always bringing smiles to our faces and for always being such a team played. It's such a privilege to get to work with you, and I can't wait to see how you keep on growing everything you do! Big love to Ragnar.	Nov 14, 2025
Shoutout to April Alvarez!	She contributes so much to the university and the College of Business! Her fearless leadership, no-nonsense approach and get-it-done way of thinking has brought so much positive to UAA! She serves on the Staff Council and encourages those around her to make their voices heard. I'm very lucky to work with her!	Nov 14, 2025
Keenan Britt - The GOAT!	I cannot thank Keenan Britt enough for his help with learning & troubleshooting CMS, SalesForce, Qualtrics, and the list goes on 🙃 He's never too busy to answer a question or jump on a quick call. And we LOVE that he's ALWAYS friendly! Thank you for being a part of our team 🩻 🤍	Nov 14, 2025
Career Services Team	This has been a wretched and cursed year, but one of the brightest spots has been working with the best team in the world. Thank you for holding down the fort, kicking butt, and all your support. You are doing amazing work for students, and I am so very grateful for you all!!!	Nov 14, 2025
Katie Walker	Katie, You are amazing at thinking three steps ahead, getting information out, and always following through. Thank you so much for sharing your knowledge, time, and energy with us at COH. We are very fortunate to have you on our team.	Nov 17, 2025
Anita Franciosi	Anita consistently goes above and beyond to support & uplift not just our little but mighty team of program support specialists, but CAS as a whole! When things get tough, we can always count on her to offer a fresh perspective or solution. She sets an incredible example of professionalism, problem solving, and compassion and I aspire to be more like her :)	Nov 17, 2025

Subject	Body	Created At (UTC)
Krystal Haase	Where do we even begin?! Krystal's entire MO is just wishing for everyone at UAA to be successful, and she is always willing to go above and beyond to help make that happen. Her creative problem-solving skills are phenomenal, and I deeply appreciate her perpetually positive attitude!	Nov 17, 2025
CBPP Staff	I want to take a moment to recognize the incredible staff who make CBPP's special events possible. Time and time again, you show up with creativity, commitment, and a level of professionalism that lifts every department you support. Whether it's a high-profile community gathering, a student-centered celebration, or a behind-the-scenes event that keeps our college running smoothly, you bring excellence, care, and heart to everything you do. Your hard work doesn't just make events successful it strengthens our community, showcases the best of CBPP, and ensures our students, faculty, and partners feel welcomed and valued. Thank you for going above and beyond, for saying "yes" when it would be easier to say no, and for always bringing your best. We see you, we appreciate you, and CBPP shines brighter because of you.	Nov 17, 2025