Administrative Services
UNIVERSITY of ALASKA ANCHORAGE

GOVERNANCE REPORT

April 2026

OFFICE OF THE VICE CHANCELLOR

Ryan Buchholdt, Vice Chancellor for Administrative Services (VCAS)
Administrative Services Website

PLANNING AND BUDGET ADVISORY COUNCIL

On February 13, 2026 the Chancellor signed a resolution by the Campus Planning Advisory Board (CPAB), changing their name from CPAB to the Planning and Budget Advisory Council ("PBAC" or the "Council"). Returning to the PBAC name more accurately reflects the purpose and responsibilities of this council. PBAC is in the process of drafting a new charter which will provide stronger operating framework and clearly defined responsibilities and expectations.

PBAC last met on March 2, 2026. Quorum was not met at this meeting so no decisions or action items could be made at this meeting. The Council did hear the following reports:

Update on Services Assessment Reviews.

In fiscal year (FY) 2026, 11 service units were asked to submit reports. PBAC members completed their reviews of 8 of the 11 units and the results of those reviews were reported at the meeting.

Of those 11 units, 3 units did not submit reports. The Testing Center was originally identified as a unit for review in FY26, however, at the time of the review, the unit was undergoing significant restructuring and it was decided that the Testing Center report should be postponed to allow the changes to take place and be in place for a time before the unit goes through the review process. The other two units, the Office of Research and Kodiak Community Campus Information Technology Services, did not submit reports.

The next step will be to report PBAC's findings to the Chancellor's Executive Council.

CAMPUS SERVICES (CS)

David Weaver, Executive Director
Event Services, Alaska Airlines Center, Bookstore, Campus Housing, Seawolf Dining, Parking

DEPARTMENT UPDATES

March was a busy month for the Alaska Airlines Center, hosting Comedian "Fluff" with nearly 3,000 ticketed guests; and the State High School basketball Championships with over 26,000 tickets scanned for entry! The AAC is currently hosting a home builder's tradeshow, followed by Native Youth Olympics, UAA Commencement, and all Anchorage School District's graduations.

Summer Housing is approaching capacity quickly with an anticipated waitlist beginning in mid-April. Housing has transitioned an additional 49 summer bed spaces from summer conferencing to traditional summer student housing to help alleviate the summer waitlist.

Many thanks to all UAA faculty teaching this summer – with your great efforts, the Seawolf Store achieved 99% course materials adoptions as of March 9th! Well done!

EMPLOYEE EXPERIENCE (EE)

Ahmbra Austin, Director
Employee Experience Department Website

DEPARTMENT UPDATES

Longevity Program Updates

- Purchasing for FY25 longevity award recipients has been approved. The Employee Experience (EE) team will coordinate communication with recipients and manage the ordering and distribution of gifts.
- EE will receive the FY26 longevity data in May and will reach out to recipients to facilitate gift selections. Items will be distributed at Convocation this summer. We will explore adding the option of gift cards and/or leave time in lieu of gifts as options.
- Moving forward, the HR Data Team will provide longevity data annually in mid-May for all employees who have reached a milestone within that fiscal year.
- We will also explore the addition of a year-end recognition ceremony for longevity awardees while continuing to celebrate recipients at Convocation.

Great Colleges to Work For Survey

- Friday, March 27 is the deadline for employees to complete the Great Colleges to Work For survey administered by ModernThink. As of Thursday, March 26, our response rate stands at 17%.
- Later in the semester, we will share a campus-wide communication expressing appreciation to those who participated and outlining next steps.
- UAA is expected to receive the survey results over the summer. These findings will be shared with the campus in the fall, following ModernThink's release of the institutions recognized as Great Colleges to Work For this year.
- Regardless of UAA's inclusion on that list, Cabinet will review the results to identify and prioritize actionable steps to strengthen and enhance our workplace culture.

SPARK (Spreading Positivity, Appreciation, Recognition, and Kindness)

- The full list of sessions will be published next week—stay tuned for more information, including details on each session and how to sign up to participate.
- Employee Experience (EE) will be seeking volunteers to help make the event a success. A variety of roles are available, most requiring about one hour of your time. You can learn more and sign up through the SPARK volunteer sign-up sheet. If you have any questions, please email us at auu_employeeexp@alaska.edu.

FACILITIES AND CAMPUS SERVICES (FCS)

Chris McConnell, Associate Vice Chancellor
Facilities and Campus Services Website

FACILITIES SPACE PLANNING COMMITTEE

The Facilities, Space, and Planning Committee received general updates on facilities planning, space utilization, and campus infrastructure initiatives. Topics included legislative interest in deferred maintenance and potential capital funding, coordination with the Municipality of Anchorage on the Goose Lake Master Plan and recreational trails planning, and several space-related items currently in early discussion or review. The committee also received updates on campus safety and security initiatives, including access control and key card policy development following a system audit, and long-term expansion of access control infrastructure. Additional informational items included residential campus expansion planning, and emerging conversations around the Indigenous Gathering Space. No formal actions were taken; the meeting primarily served as an informational update and opportunity for shared awareness across campus priorities.

Facilities Planning and Construction – Campus Construction

Building Name	Project Number	Project Name	Status Notes
West Hall	21-0031	WESTH Elevator Modernization	Project re-activated and is undergoing a design refresh, targeting 26/27 winter break.
North Hall	21-0032	NORTHH Elevator Modernization	Project re-activated and is undergoing a design refresh, targeting 26/27 winter break.
Willow Lot	A22125	UAA CW Emergency Phone Repairs	Cell connection still being resolved, goal summer 2026
Consortium Library	A23082	UAA Alaska Leaders Archives	Construction in progress. October 2026 completion target.
Ecosystem-Biomedical Health Laboratory	A24049	UAA EBL Generator Replacement	Field conditions resulted in a schedule adjustment work to continue into March/April 2026.
Aviation	A25038	UAA TRC Hanager Doors	Design is complete, cost proposal received, pending funding.
Consortium Library	A26001	UAA LIB ARC Gallery Alterations	Project under design, with alterations planned summer 2026.
Student Housing	A26014	UAA Residential Campus Expansion	Statement of Requirements (SOR) approved by the board, pending funding.
Consortium Library	A26018	UAA LIB Boiler Replacement	Back-up in place. Replacement of the existing boiler system under design, target Summer 2026.
Commons	A26020	UAA CMMNS Domestic Water Repair	Repair/replace water line that serves the dining facility, preliminary work complete, additional items identified, target complete April 2026.
Commons	A26033	UAA CMMNS Shuttle Stop Shelter	Project in the planning phase.
Residential Campus	A26034	UAA MAC 1-6 Exterior Repair	Project in the planning phase to repair siding on the main apartment complexes.
Campus Wide	A26035	UAA CW Exterior Light Repairs	Planning phase to repair roadway and pedestrian pathway lighting.
Admin Utility Building	A26048	UAA EHS Central Accumulation Area	Project is in the planning/design phase.

FINANCIAL SERVICES (FS)

Brian deZeeuw, Director
Financial Services Website

- Along with the other campuses and the System Office, we're working on rolling out a new Finance reporting system called Argos. Argos will provide real-time dashboards of useful financial information such as travel expenditures, fiscal data/transactions, and grant information. We're hoping to roll out the first dashboards within the next 2-4 months.

- The System Procurement Office is working on implementing the Jagger source to pay system. This will streamline purchasing at UA, similar to an "Amazon for universities". The expected rollout date is mid-2027.

INFORMATION TECHNOLOGY SERVICES (ITS)

Ryan McDaniel, Chief Information Officer

DEPARTMENT UPDATES

Title	Description	Type	Percentage Complete
Teams Voice Pilot	Stand up Teams Voice to be leveraged as a replacement to UAA's Cisco Call Manager phone environment.	1. Project Core	80%
Google Storage Clean-up	UA is using 1.3PB in Google Cloud and needs to reduce the storage footprint to 238TB or less or will need to pay for additional storage. Internet2 glidepath option is 440TB.	1. Project Core	25%
TDX Conversational AI (CAI) Support Implementation	Shift Left in the TSC by allowing AI-generated assistance to Self-Help to reduce the # of calls to the TSC and help students after hours.	2. Project Flex	10%
KCS Implementation	Implement KCS framework in ITS	2. Project Flex	75%
Community Campus Network Hardware Upgrades	Upgrade outdated network hardware at the UAA community campuses.	3. Initiative	80%
Network Modernization Phase 0	Rearchitect the UAA Anchorage network creating multiple smaller routing domains and migrating endpoints from public to private IP addresses.	3. Initiative	15%
Define IT Service Portfolio	Create an inventory of all ITS services, mapped to Educause service category, defined with service owner.	3. Initiative	25%

Title	Description	Type	Percentage Complete
Support Identity & Access Management	UA wide project to replace ELMO and build modern IAM capabilities.	3. Initiative	25%
Retire Mailman listserv	Retire Mailman listserv and divide between Google dynamic groups and Marketing Cloud accordingly	3. Initiative	10%