LEAN PROCESS IMPROVEMENT

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AMAZING STORIES
BEING WRITTEN EVERY DAY.
LEAN SIX SIGMA = PROCESS IMPROVEMENT
OUR MISSION

“Release creative and resource potential to maximize value for UAA students, staff, faculty, the institution, alumni, and our community through intense customer focus, seamless operational excellence, and an unrelenting culture of continuous improvement.”
92% of employees report they are very or extremely likely to engage in a process improvement project after Lean Six Sigma WB training.

80% of employees report that the Lean Six Sigma White Belt Training is either very or extremely useful.

86% of employees desire more additional process improvement training.

$1.13M value recaptured.

359 employees trained.

70+ projects.

$493.95K staff time saved.

Value and time saved metrics current as of year-end 2017.
Advance a culture of institutional excellence that inspires and enables student, faculty and staff success

More students persist and complete their educational goals

Graduate more students to fill Alaska’s needs

Expedited employee reimbursement process by moving to end-to-end electronic processing. Hundreds of hours saved for Faculty & Staff can be reinvested into serving students.

Integrated forms software with document imaging system (Onbase). Students will experience faster processing in many areas, such as financial aid, from the elimination of manual process steps.

Facilitated Family Medical Leave process improvement workshop with HR from every campus and statewide. Identified differences in how campuses operate and developed a roadmap for standardization so all employees participate in a simple and equitable process.

Evaluated Nursing Admissions process and eliminated unnecessary requirements, got rid of paper application, resulting in faster processing times, fewer confused students, and greater capacity for future program growth.
QUESTIONS

MORE INFORMATION AVAILABLE AT UAA.LEANHIGHHERED.ORG

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