

# PROGRAM STUDENT LEARNING OUTCOMES

## **Students graduating with AAS in Human Services will be able to:**

- Apply the skills necessary to assess client's needs and develop a care plan.
- Demonstrate knowledge of the National Organization for Human Services (NOHS) Standards for Ethical Behavior to their professional work.
- Demonstrate active listening paraprofessional counseling skills.
- Apply knowledge to develop community-based human service organizations.

## **Students graduating with BHS in Human Services will be able to:**

- Demonstrate skills in assessing need and providing services to individuals, families and groups.
- Apply the National Organization for Human Services (NOHS) Standards for Ethical Behavior to their professional work.
- Demonstrate skills in research design, data collection, and analysis.
- Effectively intervene with individuals from diverse populations.

## **Students graduating with Conflict Resolution Endorsement will be able to:**

- Demonstrate conflict resolution skills

## PROCESS

<b>Degree Program</b>	<b>Student Learning Outcome</b>	<b>Measure</b>	<b>Process</b>
Human Services AAS Program	Apply the skills necessary to assess client's needs and develop a care plan.	Practicum I and II Assessment and Care Plan evaluations	Graded and results compiled by the professors
Human Services AAS Program	Demonstrate knowledge of the National Organization for Human Services (NOHS) Standards for Ethical Behavior towards profession.	Field Instructors' Evaluations for Practicum I, II	Administered each semester and compiled by the Practicum Specialist
Human Services AAS Program	Demonstrate active listening and paraprofessional counseling skills.	Classroom role-plays  Field Instructors' Evaluations for Practicum I, II	Graded and results compiled by the professors  Administered each semester and compiled by the Practicum Specialist
Human Services AAS Program	Apply knowledge to development community-based human service organizations.	Organization Proposal	Graded and results compiled by the professor
Human Services BHS Program	Demonstrate skills in assessing need and providing services to individuals, families and groups.	Assessment and Care Plan Skill Package	Administered each semester in respective courses and graded by the professor
Human Services BHS Program	Apply the National Organization for Human Services (NOHS) Standards for Ethical Behavior towards professional work.	Field Instructors' Evaluations for Practicum III	Administered each semester and compiled by the Practicum Specialist
Human Services BHS Program	Demonstrate skills in research design, data collection, and analysis.	Senior Capstone Project	Student completes by the end of the senior year and the Capstone Review Committee evaluates the product and presentation for a grade. Results are compiled by their professor.
Human Services BHS Program	Effectively intervene with individuals from diverse populations.	Field Instructors' Evaluations for Practicum III	Administered each semester and compiled by the Practicum Specialist
Conflict Resolution Occupational Endorsement	Demonstrate conflict resolution skills	Classroom Role-plays	Graded and results compiled by the professor