



Web-based Installation of Symantec AntiVirus™



The University of Alaska Anchorage (UAA) offers a free license of Symantec AntiVirus™ to all students, staff, and faculty. The Information Technology Services (ITS) distributes Symantec AntiVirus™ on the Internet and is also available on CD.

This document will review the Web-based installation available from the UAA ITS Web site at <http://nav.uaa.alaska.edu/> (NAV).

Symantec AntiVirus™ protects your computer from malicious software.

Malicious software or malware refers to threatening software, such as viruses, worms, Trojan horses, adware, and spyware.

The Web-based Installation of Symantec AntiVirus™ from UAA requires an Internet connection, Internet Explorer, and a valid UAA e-mail account. A UAA e-mail address and password are required to authenticate into the NAV Web site. The installation time depends on the Internet connection speed and the speed of the computer. Estimated installation time is 10 minutes.

Important! Prior to installing Symantec AntiVirus™ you must be an administrator on the computer. All antivirus software must be removed if not a Symantec AntiVirus™ product. Always backup your data before installing software. Close all software before installing the Symantec AntiVirus™. If you're uncertain about being an administrator, review the technology article, *Installing Software*.

Symantec AntiVirus™ requires one of the following computer configurations:

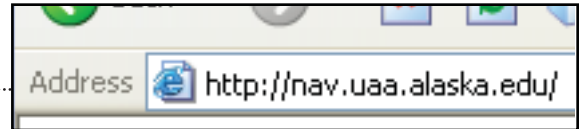
Operating Systems: Microsoft® Windows® 2000 Professional, Microsoft® Windows® XP Home, Microsoft® Windows® Professional, or Microsoft® Windows® Tablet PC.
Memory: 64 MB of RAM
Hard Disk Drive: 55 MB of Hard Drive space
Browser: Internet Explorer 5.5 with SP2 or later

If the computer configuration is unknown, review the technology article, *Computer Identification*.

If you do not want to install Symantec AntiVirus™, but you do want to check your computer for malware and other security issues visit the Symantec Security Check Web site at <http://security.symantec.com/>. The Web site offers a free security scan and a virus detection scan. This service will not install any security software.

Step 1: Go to the Web site

a. Locate and open the program Internet Explorer. Type the following Web site into the address field, <http://nav.uaa.alaska.edu> and press **RETURN**.



Step 2: Login to the Web site

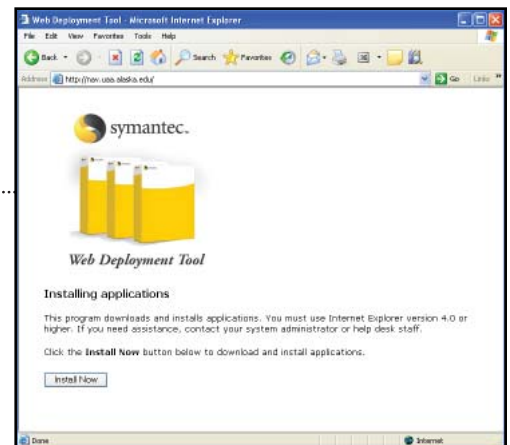
a. In the Connect to dialog box, authenticate with your e-mail address and password. For example, your username should look similar to aychswt@uaa.alaska.edu, click **OK**.



Step 3: Installation

If the login was successful the NAV Web site will have an install button.

a. In the NAV Web site window, click **Install Now**.



b. In the Information Bar dialog box, click **OK**.



c. Click on the yellow bar near the top of the Internet Explorer window. Click **Install ActiveX Control**.

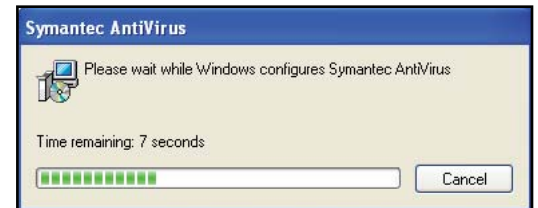
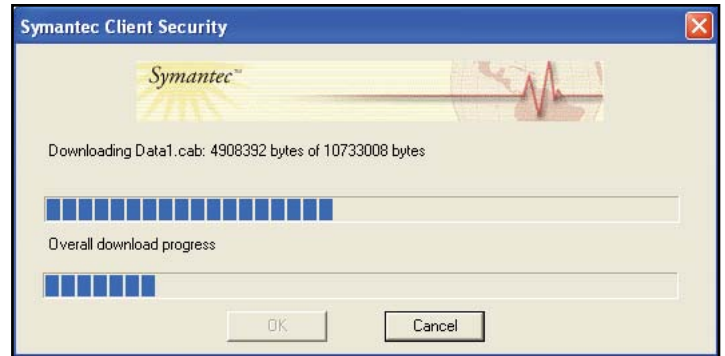


d. In the Internet Explorer - Security Warning dialog box, click **Install**.

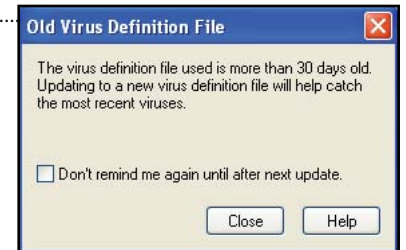
The dialog box displays the version of Symantec AntiVirus™.



Symantec AntiVirus™ will download, install, and configure automatically.

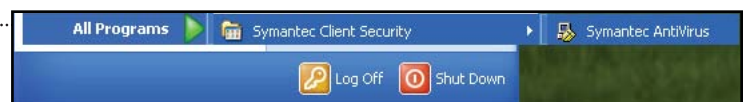


e. In the Old Virus Definition File dialog box, click **Close**.



Step 4: Live Update

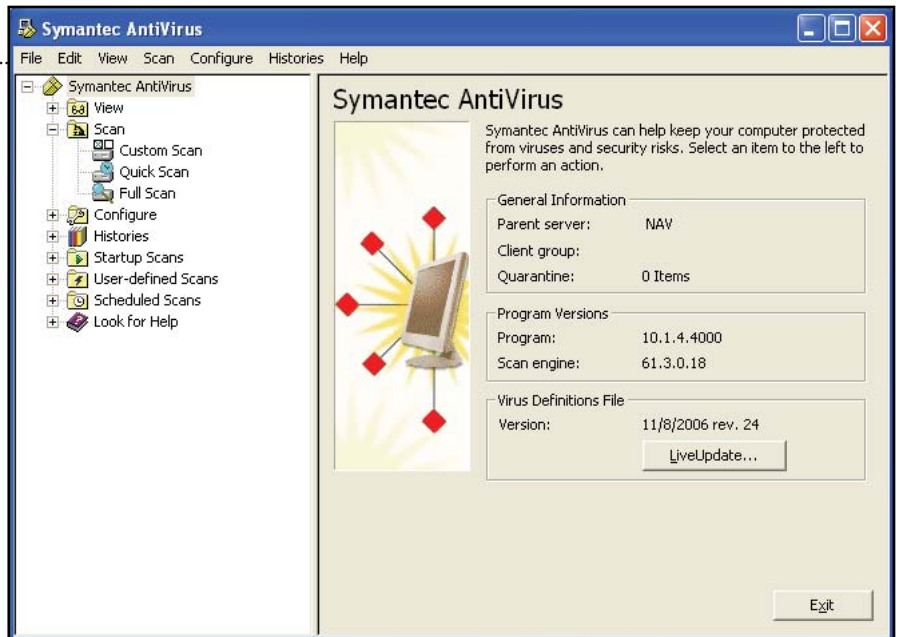
a. Locate Symantec AntiVirus™. Click **Start**, click **All Programs**, click **Symantec Client Security**, click **Symantec AntiVirus**.



b. In the Symantec AntiVirus™ window, click **LiveUpdate**.

The default view of Symantec AntiVirus™ displays the server name, program version, scan engine version, and virus definitions file version.

Symantec AntiVirus™ should be up-to-date, however you should run the LiveUpdate after installation to verify.



c. In the LiveUpdate dialog box, click **Next**.

LiveUpdate will update all active licensed Symantec software on your computer.



d. In the LiveUpdate dialog box, click **Finish**.

Keeping the Symantec AntiVirus™ virus definitions up-to-date is an essential security requirement. Symantec AntiVirus™ can only remove or clean files of malware if the definitions contain the information. The program version is also very important too. A more up-to-date program version will allow for more options and features such as, spyware and adware scans. It is recommended to use the most up-to-date version of Symantec AntiVirus™ for the best security protection.



Step 5: Configuration

By default Symantec AntiVirus™ receives settings from a UAA server, NAV. The NAV server has restricted most of the configuration options. For example, the schedule for the automatic virus definitions updates is set to run every day at 10:00 AM and can not be changed. Symantec AntiVirus™ will automatically do a scan of your computer at every startup. The NAV server has configured enough settings that no additional configuration is required. Running the LiveUpdate manually will verify that Symantec AntiVirus™ is up-to-date.

Conclusion

Symantec AntiVirus™ is now installed on your computer. A scan of your computer will begin after the installation has finished. Monitor all security software and update not only Symantec AntiVirus™, but also your operating system to maintain the best security.

Would you like to know more about computer security? A list of book references can be found on the next page. *The Symantec Guide to Home Internet Security* makes computer security a breeze with easy to understand examples and definitions.

Please contact your technical support for assistance with Quarantined files and other advanced functions of Symantec AntiVirus™.

Technical Support Contacts

University of Alaska Anchorage
Information Technology Services
Web site: <http://technology.uaa.alaska.edu>
Email: callcenter@uaa.alaska.edu
Phone: 907.786.4646

Ryan Stafford
College of Health and Social Welfare
Web site: <http://chsw.uaa.alaska.edu>
Email: aychswt@uaa.alaska.edu
Phone: 907.786.4544

Jill Edwards
School of Nursing
Web site: <http://nursing.uaa.alaska.edu>
Email: anje@uaa.alaska.edu
Phone: 907.786.4557

Sandi Barclay
Center for Human Development
Web site: <http://www.alaskachd.org/>
Email: ansed@uaa.alaska.edu
Phone: 907.264.6243

References

Conry-Murray, A., Weafer, V. (2006). *The Symantec Guide to Home Internet Security*. Upper Saddle River: Addison-Wesley.

Alston, N., Chapple, M., Hausman, K. (2006). *(SCTS) Symantec Certified Technical Specialist*. Upper Saddle River: Addison-Wesley.

Symantec AntiVirus™ Installation Guide. Retrieved December 5, 2006, from the University of Alaska Anchorage, UAA Technology Web site: <https://download.uaa.alaska.edu/docs/savinst.pdf>