

**2022 ANNUAL ACADEMIC ASSESSMENT REPORT FORM  
(Due October 15 to the dean)**

The Faculty Senate Academic Assessment Committee (AAC) is committed to a vision of assessment that leads to continuous program improvements and benefits students. Annual assessment reporting informs decision making and resource allocation aimed at improving student learning and success. It also enables the AAC to analyze assessment across the institution and to respond to UA System, Board of Regents, legislative, and Northwest Commission on Colleges and Universities (NWCCU) requests. We thank you for your continued support of and participation in this annual activity.

Starting in Spring 2021, UAA moved to one academic assessment reporting mechanism. The below form merges and streamlines the former Annual Academic Assessment Survey and the Annual Academic Assessment Report. It also incorporates questions about how academic programs contribute to student achievement of institutional core competencies and to student success.

**This annual report will be due to the dean on October 15. Programs with suspended admissions and new programs in the first year of implementation are not required to complete this form.**

These reports are public documents and will be posted on the assessment website. Responses are to be narrative only, and must be ADA- and FERPA-compliant. Do not embed any links, including to webpages or other documents. To be FERPA-compliant, do not include the names of any current or former students. Rather, use statements such as, "In AY22 four program graduates were accepted to graduate programs in the field." Programs with specialized accreditation or other external recognitions must comply with restrictions regarding what can be published, as per the accreditor or external organization. Do not include appendices. Appendices to this form will not be accepted.

The form uses narrative, text, and drop-down boxes. Narrative boxes have a character limit, which includes spaces. When using text and drop-down boxes, if you want to undo an answer, press "Control-Z" or "Command-Z."

*Note:* To ensure the fillable fields function correctly, the form must be completed in Microsoft Word. It will not function properly in Google Docs. Programs that wish to record collaborative discussion of the report might consider creating a separate document to take notes, before entering final responses in the official fillable form.

For technical assistance with this form, email Academic Affairs ([uaa.oaa@alaska.edu](mailto:uaa.oaa@alaska.edu)).

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### PROGRAM SECTION (Due to the dean on October 15)

*After completing the Program Section, the program should email this form to the dean, with a copy to the appropriate community campus director(s) if the program is delivered on a community campus.*

**Submission date:** 11/2/2022

**Submitted by:** Ishmael Cremer, Interim Director, Aviation Technology Division CTC

**Program(s) covered in this report:** Aviation Technology BS

*(Programs with suspended admissions and new programs in the first year of implementation are not required to complete this form.)*

If you selected "Other" above, please identify. (100 characters or less)

**College:** Community and Technical College

**Campuses where the program(s) is delivered:**  Anchorage  KOD  KPC  MSC  PWSC

**Specialized accrediting agency (if applicable):** N/A

**If explanation is necessary, such as only some of the certificates and degrees are covered by the specialized accreditation, briefly describe:** The Federal Aviation Administration is our Specialized Accrediting Agency for our Part 141 ground school and flight courses.

### INSTITUTIONAL STUDENT LEARNING CORE COMPETENCIES

In 2020, UAA launched a consensus-based, deliberative process to identify the key skillsets that help students achieve academic and post-graduation success. After a year-long process that included students, faculty, staff, administrators, alumni, and employers, the UAA community identified four core competencies at the heart of a quality UAA education. Students develop mastery of these competencies through curricular (e.g., courses), co-curricular (e.g., internships, conferences), and extra-curricular (e.g., student clubs) learning experiences.

After the stakeholder-based process in AY20, UAA is phasing in the integration of the core competencies into ongoing processes, including program student learning outcomes assessment. Personal, Professional, and Community Responsibility (PPCR) was integrated into the AY21 Annual Academic Assessment Report. The AY22 Annual Academic Assessment Report now also integrates Effective Communication.

Question #1 below is designed to engage program faculty in thinking about how they can or already do promote student learning in these two core competencies.

1. **A. *Personal, Professional, and Community Responsibility: The knowledge and skills necessary to promote personal flourishing, professional excellence, and community engagement.***

- **If last year you provided your program's current or planned example of an intentionally designed course, assignment, or activity that develops and showcases the student learning in this core competency, please discuss that implementation and any observations you have regarding how well it is working. (500 characters or less)**

ATA 492 has been the course example that is designed to showcase aviation professional excellence, and community engagement. Students in this course design an aviation research project that they believe impacts aviation as a whole. For example, one group examined and created a Hazard Map Analysis of Alaska. This project was then presented to the general aviation public, and the final product is available online for pilots to use.

- **If last year you *did not* identify a current or planned example of an intentionally designed course, assignment, or activity that provides students the opportunity to develop and showcase this core competency, please identify one now. (500 characters or less)**

N/A

B. ***Effective Communication: The knowledge and skills necessary to engage in effective communication in diverse contexts and formats.***

- **What would you hope a student would say if asked where in your program or support service they had the opportunity to develop proficiency in this core competency? (500 characters or less)**

They would hopefully say that in their ATA 492, Air Transportation seminar class, they gained experience in effectively communicating technical aspects of an aviation problem through a presentation, a poster session, and a written paper. The research course is in depth and covers 3 stages of clear, effective communication; a planning stage, an analysis stage, and a presentation of information stage.

- **Provide your program's current or planned example(s) of an intentionally designed course, assignment, or activity that showcases the student learning in this core competency. (500 characters or less)**

Students enrolled in Air Transportation Seminar have to present during a poster session, similar to academic conferences, to the general public on a given date at the end of the semester.

## PROGRAM STUDENT LEARNING OUTCOMES

2. Please list the Program Student Learning Outcomes your program assessed in AY22. For each outcome, indicate one of the following: Exceeded faculty expectations, Met faculty expectations, or Did not meet faculty expectations.

*Example: Communicate effectively in a variety of contexts and formats – Exceeded faculty expectations.*

Demonstrate technical knowledge of aircraft operating limitations and performance.

A, EXCEEDED EXPECTATIONS

We used the final exam scores for all ATP 100, Private Pilot Ground, students and their scores on the AT 100 quiz that covers these topics. This year's results indicate a consistent high standard for our students.

Demonstrate knowledge of aviation law and regulations, and of the legal issues affecting the aviation industry.

B, Met Expectations

We use the final exam scores for all AT 133 students, since that course covers Aviation Law, and Regulations, and final exam score for all AT 100 students.

Demonstrate knowledge of the issues affecting aviation safety and safety management.

A, Exceeded EXPECTATIONS

We use the final exam scores from AT 233, Aviation Safety, and from the final project for AT233 is giving us an optimum measure of aviation safety knowledge. It has been determined that measures taken nearer the end of a student's studies provide better evidence of outcome achievement than measures taken at or near the beginning of those studies.

Demonstrate knowledge of basic business management skills and supervisory techniques.

B, MET EXPECTATIONS

We used the final exam scores from AT 134, Principles of Aviation Administration, and from AT 133, Aviation Law, since that course covers subjects of importance for those involved in aviation administration. These results show that our BSAT Aviation Management majors have a better than satisfactory level of knowledge in this outcome area.

Demonstrate a broad knowledge of the aviation industry

B+ EXCEEDED EXPECTATIONS

We used the final exam score from AT 335 Airport Operations, AT 337 Airline Operations and AT 331 Human Factors, since these courses cover a very broad aspect of the modern aviation industry. These results show that our BSAT Aviation Management majors have a better than satisfactory level of knowledge in this outcome area.

Demonstrate a broad knowledge of aviation management functions and techniques

A - EXCEEDED EXPECTATIONS

We used the final exam score from AT 337 Airline Operations, AT 425 Civil Aviation Security, the project from AT 415 Company Resource Management, and the project from AT 492 Air Transportation System Seminar, since these courses cover a broad aspect of management functions and techniques within the modern aviation industry. These results show that our BSAT Aviation Management majors have a better than satisfactory level of knowledge in this outcome area.

**3. Describe your assessment process in AY22 for these Program Student Learning Outcomes, including the collection of data, analysis of data, and faculty (and other, e.g., advisory board) conversations around the findings. (750 characters or less)**

All faculty members keep their records in Blackboard and provide those to the assessment coordinator. The coordinator is then in charge of compiling the statistics, preparing the report, and sharing the information with the faculty.

**4. What are the findings and what do they tell the faculty about student learning in your program? (750 characters or less)**

Our students are performing at a fairly high level currently, despite the ripples of the challenges still felt by the pandemic. Overall our students are meeting expectations of the program outcomes and therefore indicate that we are able to provide quality education.

**5. Based on the findings, did the faculty make any recommendations for changes to improve student achievement of the Program Student Learning Outcomes? Please describe the recommended action, what improvement in student learning the program hopes to see with this change, the proposed timeline, and how the program will know if the change has worked. If no recommendations for changes were made, please explain that decision. (750 Characters or less)**

We are still addressing are staffing needs due to high turnover. This is STILL our biggest hurdle to overcome at this time to maintain a high level of teaching quality.

### PROGRAM IMPROVEMENTS AND ASSESSING IMPACT ON STUDENT LEARNING

**6. In the past academic year, how did your program use the results of previous assessment cycles to make changes intended to improve student achievement of the Program Student Learning Outcomes? Please check all that apply.**

- Course curriculum changes
- Course prerequisite changes
- Changes in teaching methods
- Changes in advising
- Degree requirement changes
- Degree course sequencing

- Course enrollment changes (e.g., course capacity, grading structure [pass/fail, A-F])
- Changes in program policies/procedures
- Changes to Program Student Learning Outcomes (PSLOs)
- College-wide initiatives (e.g., High-Impact Practices)
- Faculty, staff, student development
- Other
- No changes were implemented in AY22.

**If you checked "Other" above, please describe. (100 characters or less)**

**7. Do you have any information about how well these or other past improvements are working? Are they achieving their intended goals? Please include any data or assessment results that help you demonstrate this. (750 characters or less)**

ATA A492 was taught in two methods - one section online, one section face to face. This allowed students for flexibility based on their learning styles. However, most students face to face achieved higher scores, most likely due to the ability to confer with other students easily, and also more ongoing feedback during class time with the faculty member. The department does see the benefit of being able to present this course in both methods, especially with the shift to online meetings and such in the real world.

### STUDENT SUCCESS AND THE CLOSING OF EQUITY GAPS

Student success depends on many aspects of a student's experience. On the academic program level, it can relate to correct placement, course sequencing, standardized pre-requisites across sets of courses, the intentional use of high-impact practices, proactive advising, course scheduling practices, etc.

UAA has selected the below metrics as student success metrics for accreditation.

In response to faculty questions and concerns about reporting on these data without more discussion and training, we will spend AY23 exploring together what equity data are and are not, how they can be used responsibly, and what programs can do to close equity gaps in student achievement on the below metrics, as well as to improve overall student achievement on them. UAA has a team participating in the NWCCU Data Equity Fellowship, and that team will help to guide these conversations.

**8. PROGRAMS ARE NOT REQUIRED TO RESPOND TO QUESTION #8 FOR THEIR REPORT DUE ON OCTOBER 15, 2022. IT IS HERE JUST FOR THEIR REFERENCE. Describe the actions your program is taking to improve student achievement on one or more of the following metrics. Also, describe any resulting improvements in student learning.**

Metric	Definition	Rationale
<p>UNDERGRADUATE COURSE PASS RATES BY COURSE LEVEL (Undergraduate lower-division, undergraduate upper-division).</p>	<p>The percentage of students who receive a passing grade (A, B, C, P) for all undergraduate students in a course offered by a program compared to the same rate calculated for all courses at that level. Based on a 5-year trend. Included in the denominator for undergraduate courses are the grades D, F, W, I, NP, NB. <i>Data source: RPTP end-of-term freeze files. Disaggregate as per accreditation.</i></p>	<p>Low pass rates are one critical way to identify courses that are barriers to student success and degree completion. Failing key courses correlates with low retention and more major switching. Mitigation strategies can be internal or external to the course itself, including, among other things, the use of high-impact pedagogical practices, appropriate placement, course sequencing, tutoring, and other means to ensure student success within a particular course. This metric and the disaggregation of the data can inform planning, decision making, and the allocation of resources to programs and services designed to mitigate gaps in achievement and equity.</p>
<p>ANNUAL RETENTION 1<sup>ST</sup> TO 2<sup>ND</sup> FALL</p>	<p>Traditional measure of the % of first-time, full-time associate and baccalaureate degree-seeking freshmen who enter in a given fall term and return the following fall. <i>Data source: UA System Warehouse RPTP/DEDMGR end-of-term freeze files. Disaggregate as per accreditation on an annual basis.</i></p>	<p>Following the student from the 1<sup>st</sup> fall to 2<sup>nd</sup> fall can indicate ongoing connections and support inside and outside of the classroom are motivating students to return to continue their studies at the institution. Continuing enrollment is a key factor in completion.</p>
<p>SEMESTERS TO DEGREE – GRADUATE PROGRAMS</p>	<p>The average number of semesters taken by students to complete any graduate degree or graduate certificate program. Determined by students who have graduated from a graduate program as their primary degree. 5-year trend. <i>Data source: UA System Warehouse RPTP/DEDMGR end-of-term freeze files. Disaggregate as per accreditation on an annual basis.</i></p>	<p>Looking at the number of semesters graduate students take to complete their degrees illustrates how students progress through their degree programs (full-time, part-time, stop-out). This information on student behavior and completion can inform program structure and help the institution support students in a way that honors the time needed for rigorous intellectual engagement and growth and also ensures that</p>

Metric	Definition	Rationale
		students can complete in a timely manner.

9. Do you have any examples of post-graduate success you want to highlight? For example, major scholarships, the percent of students who pass licensure examinations, the percent of students accepted to graduate programs, the percent in post-graduation employment in the field or a related field. (750 characters or less)

**DEAN SECTION (Due to the program on January 15)**

After completing the Dean Section and signing it, the dean should email this form to the program, and copy [uaa\\_oaa@alaska.edu](mailto:uaa_oaa@alaska.edu) for posting. If the program is delivered on one or more community campus, the dean should consult with the appropriate community campus director(s) on the response and copy the appropriate community campus director(s) when emailing the response to the program.

1. Based on the program’s responses above, what guidance and support do you have for the program moving forward? (750 characters or less)

Based on the responses above, it appears that the BS in Aviation Technology is in a good place. It is recommended that, when staffing reaches an appropriate level, a more granular examination of each of the area’s of emphasis.

2. What is the program doing particularly well in terms of its processes for the assessment and improvement of student learning, for example, the achievement of the Program Student Learning Outcomes, the closing of equity gaps, or addressing the core competencies? (750 characters or less)

The programs in Aviation have been showing consistent improvements over the last two years. While this is clear in flight operations, the events associated with the ATA A492 courses and the number of enrollments in the other programs should be commended. Currently there are three searches for faculty and we had one successful staff hire to support continued improvement.

Dean’s signature:



Date: 2/3/2023