

# 2022 ANNUAL ACADEMIC ASSESSMENT REPORT FORM (Due October 15 to the dean)

The Faculty Senate Academic Assessment Committee (AAC) is committed to a vision of assessment that leads to continuous program improvements and benefits students. Annual assessment reporting informs decision making and resource allocation aimed at improving student learning and success. It also enables the AAC to analyze assessment across the institution and to respond to UA System, Board of Regents, legislative, and Northwest Commission on Colleges and Universities (NWCCU) requests. We thank you for your continued support of and participation in this annual activity.

Starting in Spring 2021, UAA moved to one academic assessment reporting mechanism. The below form merges and streamlines the former Annual Academic Assessment Survey and the Annual Academic Assessment Report. It also incorporates questions about how academic programs contribute to student achievement of institutional core competencies and to student success.

This annual report will be due to the dean on October 15. Programs with suspended admissions and new programs in the first year of implementation are not required to complete this form.

These reports are public documents and will be posted on the assessment website. Responses are to be narrative only, and must be ADA- and FERPA-compliant. Do not embed any links, including to webpages or other documents. To be FERPA-compliant, do not include the names of any current or former students. Rather, use statements such as, "In AY22 four program graduates were accepted to graduate programs in the field." Programs with specialized accreditation or other external recognitions must comply with restrictions regarding what can be published, as per the accreditor or external organization. Do not include appendices. Appendices to this form will not be accepted.

The form uses narrative, text, and drop-down boxes. Narrative boxes have a character limit, which includes spaces. When using text and drop-down boxes, if you want to undo an answer, press "Control-Z" or "Command-Z."

*Note:* To ensure the fillable fields function correctly, the form must be completed in Microsoft Word. It will not function properly in Google Docs. Programs that wish to record collaborative discussion of the report might consider creating a separate document to take notes, before entering final responses in the official fillable form.

For technical assistance with this form, email Academic Affairs (uaa.oaa@alaska.edu).

Revised 8-10-2022 Page 1 of 8



# PROGRAM SECTION (Due to the dean on October 15)

After completing the Program Section, the program should email this form to the dean, with a copy to the appropriate community campus director(s) if the program is delivered on a community campus.

Submission date: 10/7/2022

Submitted by: Joel Condon, Chair - Construction Management, jcondon1@alaska.edu

Program(s) covered in this report: Construction Management AAS

(Programs with suspended admissions and new programs in the first year of implementation are not required to complete this form.)

If you selected "Other" above, please identify. (100 characters or less)

College: Community and Technical College

Campuses where the program(s) is delivered:  $\boxtimes$  Anchorage  $\square$  KOD  $\square$  KPC  $\square$  MSC  $\square$  PWSC

Specialized accrediting agency (if applicable): American Council for Construction Education

If explanation is necessary, such as only some of the certificates and degrees are covered by the specialized accreditation, briefly describe:

#### **INSTITUTIONAL STUDENT LEARNING CORE COMPETENCIES**

In 2020, UAA launched a consensus-based, deliberative process to identify the key skillsets that help students achieve academic and post-graduation success. After a year-long process that included students, faculty, staff, administrators, alumni, and employers, the UAA community identified four core competencies at the heart of a quality UAA education. Students develop mastery of these competencies through curricular (e.g., courses), co-curricular (e.g., internships, conferences), and extra-curricular (e.g., student clubs) learning experiences.

After the stakeholder-based process in AY20, UAA is phasing in the integration of the core competencies into ongoing processes, including program student learning outcomes assessment. Personal, Professional, and Community Responsibility (PPCR) was integrated into the AY21 Annual Academic Assessment Report. The AY22 Annual Academic Assessment Report now also integrates Effective Communication.

Question #1 below is designed to engage program faculty in thinking about how they can or already do promote student learning in these two core competencies.

Revised 8-10-2022 Page 2 of 8



- 1. A. Personal, Professional, and Community Responsibility: The knowledge and skills necessary to promote personal flourishing, professional excellence, and community engagement.
  - If last year you provided your program's current or planned example of an intentionally
    designed course, assignment, or activity that develops and showcases the student learning
    in this core competency, please discuss that implementation and any observations you have
    regarding how well it is working. (500 characters or less)
    - The CM program requires AASCM students to complete an internship with a construction company. This affords students the opportunity to realize their career aspirations, interacting and collaborating with members of the construction profession. Students, and construction companies, are engaged directly with the community in developing the built environment, promoting individual professional growth while serving the needs of the community.
  - If last year you *did not* identify a current or planned example of an intentionally designed course, assignment, or activity that provides students the opportunity to develop and showcase this core competency, please identify one now. (500 characters or less)
  - **B.** Effective Communication: The knowledge and skills necessary to engage in effective communication in diverse contexts and formats.
  - What would you hope a student would say if asked where in your program or support service they had the opportunity to develop proficiency in this core competency? (500 characters or less)
    - The CM internship presented an opportunity to interact with diverse members of the professional community, from subcontractors to vendors to clients. They each require different vocabularies and modes of communication. Formats vary, from written responses to Requests for Information to in-person meetings with clients. The content of communications are significantly different between these diverse individuals, requiring a broad range of communication skills to effectively communicate.
  - Provide your program's current or planned example(s) of an intentionally designed course, assignment, or activity that showcases the student learning in this core competency. (500 characters or less)
    - CM students often find the internship class is not only a first step in communicating directly with the professional community but also is a stepping stone to working and communicating with clients and vendors. There are numerous examples of students who segued from their internship into positions of responsibility and leadership. One is now a senior construction manager for a prominent Anchorage firm; another is working full-time for a wind energy company.

Revised 8-10-2022 Page 3 of 8



#### PROGRAM STUDENT LEARNING OUTCOMES

2. Please list the Program Student Learning Outcomes your program assessed in AY22. For each outcome, indicate one of the following: Exceeded faculty expectations, Met faculty expectations, or Did not meet faculty expectations.

Example: Communicate effectively in a variety of contexts and formats – Exceeded faculty expectations.

Demonstrate effective communication, both orally and in writing - Exceeded faculty expectations.

Demonstrate the ability to use current technology related to the construction process - Met faculty expectations.

Use basic surveying techniques used in building layout - Met faculty expectations.

Recognize basic safety hazards on a construction site and standard prevention measures - Exceeded faculty expectations.

Recognize the basic principles of structural design - Met faculty expectations.

Recognize the basic principles of mechanical, electrical and piping systems - Met faculty expectations.

3. Describe your assessment process in AY22 for these Program Student Learning Outcomes, including the collection of data, analysis of data, and faculty (and other, e.g., advisory board) conversations around the findings. (750 characters or less)

The CM assessment process identifies courses that contain content that addresses program student learning outcomes. Specific assessment measures are identified by the course instructor as relevant to the student learning outcome. The specific assessment measures are documented, scores received by each student on the assessment measure are collated, and examples of student work are collected. The results are entered into a Quality Tracking and Assessment Matrix. The matrix reveals which assessment measures exceed, meet, or fail to meet faculty expectations. Results are reviewed by faculty and potential changes are discussed. Results are also presented to the Industry Advisory Board for review and comment.

4. What are the findings and what do they tell the faculty about student learning in your program? (750 characters or less)

An analysis of the Quality Tracking and Assessment Matrix reveals that students are scoring at or above 80% on the specific assessment measures. Scores between 70% and 80% indicate that SLOs are marginally met and that changes may be considered if appropriate. Scores below 70% indicate student learning weakness and changes need to be made to improve student performance. At 80% and above, it is clear that students are performing well and program changes are not necessary.

Revised 8-10-2022 Page 4 of 8



5. Based on the findings, did the faculty make any recommendations for changes to improve student achievement of the Program Student Learning Outcomes? Please describe the recommended action, what improvement in student learning the program hopes to see with this change, the proposed timeline, and how the program will know if the change has worked. If no recommendations for changes were made, please explain that decision. (750 Characters or less)

Although the Quality Tracking and Assessment Matrix indicates that students are performing well, the volume of assessment data collected in the matrix makes concise and precise evaluation of student achievement unnecessarily burdensome. It has been proposed that specific courses be designated as the single, on-going source of assessment data for each Program Student Learning Outcome. This will reduce the quantity of data collected and provide a consistent yearly assessment metric. By making the evaluation process more efficient, it is hoped that faculty will be better able to accurately target class activities that could be improved for the enhancement of student achievement.

#### PROGRAM IMPROVEMENTS AND ASSESSING IMPACT ON STUDENT LEARNING

6.	In the past academic year, how did your program use the results of previous assessment cycles to
	make changes intended to improve student achievement of the Program Student Learning
	Outcomes? Please check all that apply.
	□ Course curriculum changes
	☐ Course prerequisite changes
	☐ Changes in teaching methods
	□Changes in advising
	☐ Degree requirement changes
	☐Degree course sequencing
	□Course enrollment changes (e.g., course capacity, grading structure [pass/fail, A-F])
	□Changes in program policies/procedures
	□Changes to Program Student Learning Outcomes (PSLOs)
	⊠College-wide initiatives (e.g., High-Impact Practices)
	□Faculty, staff, student development
	□Other
	$\square$ No changes were implemented in AY22.
	If you checked "Other" above, please describe. (100 characters or less)

Revised 8-10-2022 Page 5 of 8



7. Do you have any information about how well these or other past improvements are working? Are they achieving their intended goals? Please include any data or assessment results that help you demonstrate this. (750 characters or less)

AET A242, Mechanical, Electrical & Plumbing Systems, has incorporated a writing intensive assignment into the curriculum. Students are required to write a research report about a new innovation in mechanical, electrical, or plumbing systems. The intention is to encourage students to articulately express themselves in writing to develop a skill that benefits many of the activities in which construction managers are engaged. Direct assessment measures are unavailable however the results of an exit survey that asked students, "After attending the UAA CM program, do you feel that you can create written communications appropriate to the construction discipline?" 83% responded "Definitely yes", 8% "Probably yes", 8% "Might or might not".

## STUDENT SUCCESS AND THE CLOSING OF EQUITY GAPS

Student success depends on many aspects of a student's experience. On the academic program level, it can relate to correct placement, course sequencing, standardized pre-requisites across sets of courses, the intentional use of high-impact practices, proactive advising, course scheduling practices, etc.

UAA has selected the below metrics as student success metrics for accreditation.

In response to faculty questions and concerns about reporting on these data without more discussion and training, we will spend AY23 exploring together what equity data are and are not, how they can be used responsibly, and what programs can do to close equity gaps in student achievement on the below metrics, as well as to improve overall student achievement on them. UAA has a team participating in the NWCCU Data Equity Fellowship, and that team will help to guide these conversations.

8. PROGRAMS ARE NOT REQUIRED TO RESPOND TO QUESTION #8 FOR THEIR REPORT DUE ON OCTOBER 15, 2022. IT IS HERE JUST FOR THEIR REFERENCE. Describe the actions your program is taking to improve student achievement on one or more of the following metrics. Also, describe any resulting improvements in student learning.

Metric	Definition	Rationale
UNDERGRADUATE	The percentage of students	Low pass rates are one critical
COURSE PASS	who receive a passing grade	way to identify courses that are
RATES	(A, B, C, P) for all	barriers to student success and
BY COURSE LEVEL	undergraduate students in a	degree completion. Failing key
(Undergraduate lower-	course offered by a program	courses correlates with low
division,	compared to the same rate	retention and more major
undergraduate upper-	calculated for all courses at	switching. Mitigation strategies
division).	that level. Based on a 5-year	can be internal or external to the
	trend. Included in the	course itself, including, among
	denominator for	other things, the use of high-
	undergraduate courses are the	impact pedagogical practices,

Revised 8-10-2022 Page 6 of 8



Metric	Definition	Rationale
	grades D, F, W, I, NP, NB. Data source: RPTP end-of- term freeze files. Disaggregate as per accreditation.	appropriate placement, course sequencing, tutoring, and other means to ensure student success within a particular course. This metric and the disaggregation of the data can inform planning, decision making, and the allocation of resources to programs and services designed to mitigate gaps in achievement and equity.
ANNUAL RETENTION 1 <sup>ST</sup> TO 2 <sup>ND</sup> FALL	Traditional measure of the % of first-time, full-time associate and baccalaureate degreeseeking freshmen who enter in a given fall term and return the following fall. Data source: UA System Warehouse RPTP/DEDMGR end-of-term freeze files. Disaggregate as per accreditation on an annual basis.	Following the student from the 1 <sup>st</sup> fall to 2 <sup>nd</sup> fall can indicate ongoing connections and support inside and outside of the classroom are motivating students to return to continue their studies at the institution. Continuing enrollment is a key factor in completion.
SEMESTERS TO DEGREE – GRADUATE PROGRAMS	The average number of semesters taken by students to complete any graduate degree or graduate certificate program. Determined by students who have graduated from a graduate program as their primary degree. 5-year trend. Data source: UA System Warehouse RPTP/DEDMGR end-of-term freeze files. Disaggregate as per accreditation on an annual basis.	Looking at the number of semesters graduate students take to complete their degrees illustrates how students progress through their degree programs (full-time, part-time, stop-out). This information on student behavior and completion can inform program structure and help the institution support students in a way that honors the time needed for rigorous intellectual engagement and growth and also ensures that students can complete in a timely manner.

9. Do you have any examples of post-graduate success you want to highlight? For example, major scholarships, the percent of students who pass licensure examinations, the percent of students accepted to graduate programs, the percent in post-graduation employment in the field or a related field. (750 characters or less)

A report by UA entitled "The Construction Industry and UA Graduates" noted that 86.4% of Construction Management graduates are working in AK within 1 yr. of graduation, making on average \$61,860/yr. within the first year and \$78,275/yr. on average within 5 years.

Revised 8-10-2022 Page 7 of 8



## **DEAN SECTION (Due to the program on January 15)**

After completing the Dean Section and signing it, the dean should email this form to the program, and copy <u>uaa oaa@alaska.edu</u> for posting. If the program is delivered on one or more community campus, the dean should consult with the appropriate community campus director(s) on the response and copy the appropriate community campus director(s) when emailing the response to the program.

- 1. Based on the program's responses above, what guidance and support do you have for the program moving forward? (750 characters or less)
  - The Construction Management program should continue to work with the Dean's office to expand their marketing efforts. Overall, continue to do the excellent work that lead to the reaccreditation of both programs.
- 2. What is the program doing particularly well in terms of its processes for the assessment and improvement of student learning, for example, the achievement of the Program Student Learning Outcomes, the closing of equity gaps, or addressing the core competencies? (750 characters or less) The construction management program, both the AAS and Bachelor's degrees, successfully completed a reaccreditation with no deficiencies or weaknesses. Their only concern was the limited faculty, as such we are hiring a new faculty member for start in Fall 2023. They also worked to increase their enrollments, and those efforts are showing fruit. Finally, their CM club is consistently placing at their competition in Reno.

Dean's signature: Date: 2/3/2023

Revised 8-10-2022 Page 8 of 8